
Pharmacy Billing – Responses (Section 1.2.6)

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Pharmacy Billing – Responses (Section 1.2.6)

This section contains an overview of the response format for transmissions of pharmacy billing transactions.

For NCPDP Batch Standard Version 1.2 Response Transmissions, the NCPDP Batch Standard Version 1.2 Transaction Header field Transmission Type (880-K6) is limited to:

'R' for batch transmission files "Response"

'E' for batch transmission files "Error"

Within the batch transmission, the NCPDP Telecommunications

Standard D. Ø Response Header, field Header Response (Status 5 Ø 1-F1) is limited to:

'A' for claim transmission "Accepted"

'R' for claim transmission "Rejected"

Response Status Segment, field Transaction Response Status (112-AN) is limited to:

'C' for claim transaction "Captured"

'R' for claim transaction "Rejected"

For every response, the following rules apply:

- The NCPDP Batch Standard Version 1.2 Response Transaction Header is mandatory and will appear first in the response batch.
- The NCPDP Telecommunication Standard Version D.Ø Response Header segment is mandatory and will appear first within a NCPDP Batch Standard Version 1.2 Transaction Detail Data Record in the response batch.
- The Response Message segment will not be used by batch.
- The NCPDP Telecommunication Standard Version D.Ø Response Status segment is mandatory and will appear second within a NCPDP Batch Standard Version 1.2 Transaction Detail Record in the response batch.
- Other NCPDP Telecommunication Standard Version D.Ø response segments are mandatory, or situational, according to the documentation below on each segment. All must be contained within an associated NCPDP Batch Standard Version 1.2 Transaction Detail Record in the response batch

- The Transaction Count on the NCPDP Telecommunication Standard Version D.Ø response should match the Transaction Count sent in on the NCPDP Telecommunication Standard Version D.Ø request, and should match the number of responses returned in the NCPDP Telecommunication Standard Version D.Ø transmission.
- NCPDP Batch Standard Version 1.2 Transaction Trailer is mandatory and will appear last in the response batch.
- The Transaction Trailer batch record count, field Record Count (751), must be equal to the record count of NCPDP Batch Standard Version 1.2 records in the response file. If the response is an Error Response, the count will be “2”; otherwise it will be the same as the Record Count received in the same field in the original Transaction Transmission for which this file of responses is being created.

Version D.Ø Response Status for Billings

For multiple NCPDP Telecommunication Standard Version D.Ø transactions within a NCPDP Telecommunication Standard Version D.Ø transmission, the Response Status segment is repeated for each transaction. An “Accepted” transmission response may contain both captured and rejected status codes for multiple transactions.

If all transactions are rejected, then each transaction should contain status codes that have values. A status code response must be transmitted for all submitted transactions whether captured, rejected for unacceptable header information, or rejected for unacceptable transaction information.

If the status code indicates the header data is unacceptable, all detail items submitted are in error. The reject codes that are applicable are present in the first transaction reject code list, in addition to any reject codes that are specific to the first transaction. Any reject codes that are applicable are present in the second and subsequent transaction, along with reject codes that are specific to the second or subsequent transaction.

Each NCPDP Batch Standard Version 1.2 response transmission will include the same number of NCPDP Batch Standard Version 1.2 Transaction Detail Data Records as were in the inbound batch transmission. Each transaction detail data record will contain the NCPDP Telecommunication Standard Version D.Ø header and detail level responses to the NCPDP Telecommunication Standard Version D.Ø claim contained in the corresponding inbound batch transaction transmission detail data record.

Pharmacy Billing – Version D.Ø Transmission Accepted Transmission Captured (Section 1.2.6.2)

The general segment layout for one captured response follows. This is a response where the Header Response Status in the Response Header Segment equals an "A" (Accepted) and the Transaction Response Status in the Response Status Segment equals "C" (Captured).

Situational segments may or may not be used. Please refer to response documentation to see which segments are mandatory, situational or not used.

The Response Status Segment will have response information to match up to each transaction in the request. Each transaction response will contain its own Transaction Response Status and therefore, each transaction may receive a different response. Transaction one might be captured, Transaction two might be rejected, or Transaction one might be rejected, Transaction two might be captured, etc.

B1 – Claim Billing – Response – Data Record**Accepted/Captured**

	Response Transaction Header Segment			Claim Billing Accepted/Captured
<i>Field #</i>	<i>NCPDP Field Name</i>	<i>Value</i>	<i>Payer Usage</i>	<i>Payer Situation</i>
102-A2	Version/Release Number	DØ	M	
103-A3	Transaction Code	B1	M	
109-A9	Transaction Count	Same value as in request	M	
501-F1	Header Response Status	A = Accepted	M	
202-B2	Service Provider ID Qualifier	Same value as in request	M	
201-B1	Service Provider ID	Same value as in request	M	
401-D1	Date of Service	Same value as in request	M	

Accepted/Captured

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Billing Accepted/Captured
<i>Field #</i>	<i>NCPDP Field Name</i>	<i>Value</i>	<i>Payer Usage</i>	<i>Payer Situation</i>
112-AN	Transaction Response Status	C = Captured	M	

Accepted/Captured

	Response Claim Segment Identification (111-AM) = "22"			Claim Billing Accepted/Captured
<i>Field #</i>	<i>NCPDP Field Name</i>	<i>Value</i>	<i>Payer Usage</i>	<i>Payer Situation</i>
455-EM	Prescription/Service Reference Number Qualifier	1 = Rx Billing	M	
402-D2	Prescription/Service Reference Number	Same value as in request	M	

Pharmacy Billing – Version 1.2 Batch Response
Transmission/Version D.Ø Transmission Accepted/ Transaction Rejected Response (Section 1.2.6.3)

This is a response where the Header Response Status in the Response Header Segment equals "A" (Accepted) and the Transaction Response Status in the Response Status Segment equals "R" (Rejected).

Accepted/Rejected

	Response Transaction Header Segment			Claim Billing Accepted/Rejected
<i>Field #</i>	<i>NCPDP Field Name</i>	<i>Value</i>	<i>Payer Usage</i>	<i>Payer Situation</i>
102-A2	Version/Release Number	DØ	M	
103-A3	Transaction Code	B1	M	
109-A9	Transaction Count	Same value as in request	M	
501-F1	Header Response Status	A = Accepted	M	
202-B2	Service Provider ID Qualifier	Same value as in request	M	
201-B1	Service Provider ID	Same value as in request	M	
401-D1	Date of Service	Same value as in request	M	

Accepted/Rejected

	Response Status Segment Identification (111-AM) = "21"			Claim Billing Accepted/Rejected
<i>Field #</i>	<i>NCPDP Field Name</i>	<i>Value</i>	<i>Payer Usage</i>	<i>Payer Situation</i>
112-AN	Transaction Response Status	R = Rejected	M	
51Ø-FA	Reject Count		R	
511-FB	Reject Code		R	
546-4F	Reject Field Occurrence Indicator		RW	<i>Imp Guide:</i> Required if a repeating field is in error, to identify repeating field occurrence. <i>Payer Requirement:</i> Same as Imp Guide

Accepted/Rejected

	Response Claim Segment Identification (111-AM) = "22"			Claim Billing Accepted/Rejected
<i>Field #</i>	<i>NCPDP Field Name</i>	<i>Value</i>	<i>Payer Usage</i>	<i>Payer Situation</i>
455-EM	Prescription/Service Reference Number Qualifier	1 = Rx Billing	M	
4Ø2-D2	Prescription/Service Reference Number	Same value as in request	M	

Pharmacy Billing – Version 1.2 Batch Response Transmission/ Version D.Ø Transmission Rejected/Transaction Rejected Response (Section 1.2.6.4)

This is a response where the Header Response Status in the Response Header Segment equals "R" (Rejected) and the Transaction Response Status in the Response Status Segment equals "R" (Rejected).

When the transmission is rejected, then all transactions within the transmission are rejected.

Rejected/Rejected

	Response Transaction Header Segment			Claim Billing Rejected/Rejected
<i>Field #</i>	<i>NCPDP Field Name</i>	<i>Value</i>	<i>Payer Usage</i>	<i>Payer Situation</i>
1Ø2-A2	Version/Release Number	DØ	M	
1Ø3-A3	Transaction Code	B1	M	
1Ø9-A9	Transaction Count	Same value as in request	M	
5Ø1-F1	Header Response Status	R = Rejected	M	
2Ø2-B2	Service Provider ID Qualifier	Same value as in request	M	
2Ø1-B1	Service Provider ID	Same value as in request	M	
4Ø1-D1	Date of Service	Same value as in request	M	

Rejected/Rejected

	Response Status Segment Segment Identification (111- AM) = "21"			Claim Billing Rejected/Rejected
<i>Field #</i>	<i>NCPDP Field Name</i>	<i>Value</i>	<i>Payer Usage</i>	<i>Payer Situation</i>
112-AN	Transaction Response Status	R = Rejected	M	
51Ø-FA	Reject Count		R	
511-FB	Reject Code		R	
546-4F	Reject Field Occurrence Indicator		RW	<i>Imp Guide:</i> Required if a repeating field is in error, to identify repeating field occurrence. <i>Payer Requirement:</i> Same as Imp Guide

Pharmacy Billing – Version 1.2 Batch Error Transmission (Section 1.2.6.5)

Whether or not the NCPDP Batch Standard Version 1.2 transmission that is in error contains one NCPDP Telecommunication Standard Version D.Ø claim with between one and four claim details, the NCPDP Batch Standard Version 1.2 Error Transmission response only addresses the errors in the NCPDP Batch Standard Version 1.2 elements of the batch transmission. All of the NCPDP Batch Standard Version 1.2 Transaction Detail Data Records as well as the enclosed NCPDP Telecommunication Standard Version D.Ø claims and associated NCPDP Telecommunication Standard Version D.Ø claim details within are ignored.

Legend

Symbols used in the document above are explained in the following table.

Symbol	Description
«	This is a change mark symbol. It is used to indicate where on the page the most recent change begins.
»	This is a change mark symbol. It is used to indicate where on the page the most recent change ends.