Evaluation and Management (E&M)

Page updated: August 2020

The *Current Procedural Terminology* (CPT®) book includes codes for billing Evaluation and Management (E&M) procedures. It is important that providers use the current version of the CPT and report E&M code definitions carefully.

**General Information**

The following paragraphs include general information about E&M procedures.

**Levels of Care**

Within each category and subcategory of E&M service, there are three to five levels of care available for billing purposes. These levels of care are *not* interchangeable among the different categories and subcategories of service. The components used to describe and define the various levels of care are listed in the “Evaluation and Management” section of the CPT book.

**Unlisted E&M Services**

CPT codes 99429 (unlisted preventive medicine service) and 99499 (unlisted evaluation and management service) require an approved *Treatment Authorization Request* (TAR) in order for these codes to be reimbursed.

Providers should include the following documentation when requesting the TAR:

- An adequate definition or description of the nature, extent and need for the procedure or service
- The time, effort and equipment necessary (if appropriate) to provide the service

**Modifiers**

Modifiers used to describe circumstances that modify a listed E&M code are listed with their descriptors in the *Modifiers: Approved List* and *Modifiers Used With Procedure Codes* sections of the appropriate Part 2 manual.
Psychotherapy Services

«Refer to the Non-Specialty Mental Health Services: Psychiatric and Psychological Services section in the appropriate Part 2 manual for information about billing E&M services in conjunction with psychotherapy services.»

Overriding Justification

«Billing CPT codes 99091 and 99202 thru 99499 (E&M services) with modifier 24, 25 or 57 overrides the requirement of documenting medical justification when billed in conjunction with a surgical procedure as follows:»

<table>
<thead>
<tr>
<th>Modifiers</th>
<th>Description</th>
<th>Application</th>
</tr>
</thead>
<tbody>
<tr>
<td>24</td>
<td>Unrelated E&amp;M service by the same physician or other qualified health care professional during a postoperative period</td>
<td>Minor (follow-up days of zero or 10) or major surgical procedures (follow-up days of 90)</td>
</tr>
<tr>
<td>25</td>
<td>Significant, separately identifiable E&amp;M service by the same physician or other qualified health care professional on the same day of the procedure or other service</td>
<td>Minor (follow-up days of zero or 10) or major surgical procedures (follow-up days of 90)</td>
</tr>
<tr>
<td>57</td>
<td>Decision for surgery (major surgery only, day before or day of procedure)</td>
<td>Major surgical procedures only (follow-up days of 90)</td>
</tr>
</tbody>
</table>

Pregnancy-Related Services

When billing for any medically necessary service during pregnancy or the postpartum period, include a pregnancy diagnosis code on all claims. Claims submitted without a pregnancy diagnosis may be denied. Refer to the Pregnancy: Early Care and Diagnostic Services section of this manual for additional information.
New Patient Reimbursement

A new patient is one who has not received any professional services from the provider within the past three years. If a new patient visit has been paid, any subsequent claim for a new patient service by the same provider, for the same recipient received within three years will be paid at the level of the comparable established patient procedure.

RAD Reductions

The payment resulting from this change in the level of care will be made with a Remittance Advice Details (RAD) message defining the reduction as being in accordance with the service limit set for the procedure. These codes are listed in the Remittance Advice Details (RAD) Codes, Messages and Electronic Correlations spreadsheet in the Remittance Advice Details (RAD) and Medi-Cal Financial Summary section. Providers who consider the service appropriate and the reduction inappropriate should submit a Claims Inquiry Form (CIF).

Established Patient Reimbursement

An established patient is one who has received professional services from the provider within the past three years.

Providers on Call

If a provider is on call or covering for another provider, any service rendered must be classified as it would have been by the provider who is not available.

E&M Services Separately Reimbursable

The following CPT codes for E&M services are separately reimbursable if billed by the same provider, for the same recipient and same date of service, and if the required documentation is included in the Remarks field (Box 80)/Additional Claim Information field (Box 19) of the claim or on an attachment included with the claim.
• New patient, office or other outpatient visit (99202 thru 99205) and new or established patient, office or other outpatient consultation (99241 thru 99245)

Claims for codes 99241 thru 99245 must document the following:
  – Another provider requested the patient consultation;
  – Consultation was regarding a separate problem than that of the earlier initial patient visit; and
  – Medical necessity

• New or established patient, subsequent hospital care (99231 thru 99233) and new or established patient, initial inpatient consultation (99251 thru 99255)

Code combinations 99231 thru 99233 and 99251 thru 99255 may be reimbursed when:
  – Two different physicians provide inpatient services to the same recipient on the same date with the same group provider number. Documentation must be submitted with the claim to medically justify two services on the same day.
  – One physician provides inpatient services to a recipient twice on the same date of service. Documentation must be submitted with the claim to medically justify two services on the same day.

**Frequency Restrictions**

The frequency restriction for CPT codes 99211 thru 99214 may be exceeded with medical justification. Providers must submit the medical justification with the original claim when established E&M visits exceed six in 90 days. Providers must document that the patient’s acute or chronic condition requires frequent visits in order to monitor their condition with the goal of decreasing hospitalizations.

**Dispensing of Hormonal Contraceptives**

Refer to the *Family Planning* section in the appropriate Part 2 manual for information regarding E&M services and dispensing of hormonal contraceptives.

**Prolonged E&M Services**

Prolonged services include outpatient services CPT codes 99354, 99355, 99415, 99416 and inpatient services CPT codes 99356 and 99357.
Outpatient Services: Direct Patient Contact

“Outpatient E&M CPT code 99354 (prolonged service[s] in the outpatient setting requiring direct patient contact beyond the time of the usual service; first hour) must be billed in conjunction with one of the following E&M codes: 90847, 99241 thru 99245, 99324 thru 99337 or 99341 thru 99350.”

Outpatient E&M CPT code 99355 (prolonged service(s) in the outpatient setting requiring direct patient contact beyond the time of the usual service; each additional 30 minutes) must be billed in conjunction with code 99354.

Billing Calculations

CPT codes 99354 and 99355 are subject to the least restrictive frequency limitation as the required companion code. To calculate the amount of time that is payable for prolonged outpatient services, take the total face-to-face time and subtract the time of the primary E&M service. The following table may be used to calculate billing for prolonged outpatient E&M codes 99354 and 99355.

<table>
<thead>
<tr>
<th>Time of E&amp;M Visit Code Not Included</th>
<th>First Hour</th>
<th>Each Additional 30 Minutes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than 30 minutes</td>
<td>Not reported</td>
<td>Not reported</td>
</tr>
<tr>
<td>30 to 74 minutes</td>
<td>99354</td>
<td>Not reported</td>
</tr>
<tr>
<td>75 to 104 minutes</td>
<td>99354</td>
<td>99355</td>
</tr>
<tr>
<td>105 or more minutes</td>
<td>99354</td>
<td>99355 (quantity of 2 or more for each additional 30 minutes)</td>
</tr>
</tbody>
</table>

Outpatient Services: With or Without Direct Patient Contact

Outpatient E&M CPT code 99417 (prolonged office or other outpatient evaluation and management service[s] beyond the minimum required time of the primary procedure which has been selected using total time, requiring total time with or without direct patient contact beyond the usual service, on the date of the primary service, each 15 minutes of total time) must be billed in conjunction with one of the following E&M codes: 99205 or 99215. The maximum frequency limit for 99417 is 4 per day. Do not report 99417 for any time unit less than 15 minutes.
**Billing Calculations**

CPT code 99417 is subject to the least restrictive frequency limitation as the required companion code. The following table may be used to calculate billing for prolonged outpatient E&M code 99417.

### Prolonged Outpatient E&M Billing: Code 99417

<table>
<thead>
<tr>
<th>Total Duration of a New Patient Office or Other Outpatient Service (use with 99205)</th>
<th>Codes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than 75 minutes</td>
<td>Not reported</td>
</tr>
<tr>
<td>75-89 minutes</td>
<td>99205 and 99417 (1x)</td>
</tr>
<tr>
<td>90-104 minutes</td>
<td>99205 and 99417 (2x)</td>
</tr>
<tr>
<td>105 or more minutes</td>
<td>99205 and 99417 (3x or more for each additional 15 minutes)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Total Duration of an Established Patient Office or Other Outpatient Service (use with 99215)</th>
<th>Codes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than 55 minutes</td>
<td>Not reported</td>
</tr>
<tr>
<td>55-69 minutes</td>
<td>99215 and 99417 (1x)</td>
</tr>
<tr>
<td>70-84 minutes</td>
<td>99215 and 99417 (2x)</td>
</tr>
<tr>
<td>85 or more minutes</td>
<td>99215 and 99417 (3x or more for each additional 15 minutes)</td>
</tr>
</tbody>
</table>

### Outpatient Services: Supervision of Clinical Staff

Outpatient E&M CPT code 99415 (prolonged clinical staff service [the service beyond the highest time in the range of total time of the service] during an evaluation and management service in the office or outpatient setting, direct patient contact with physician supervision; first hour) must be billed in conjunction with one of the following E&M CPT codes: «99202» thru 99215.

Outpatient E&M CPT code 99416 (prolonged clinical staff service [the service beyond the highest time in the range of total time of the service] during an evaluation and management service in the office or outpatient setting, direct patient contact with physician supervision; each additional 30 minutes) must be billed in conjunction with code 99415.
Billing Calculations

CPT codes 99415 and 99416 are subject to the least restrictive frequency limitation as the required companion code. To calculate the amount of time that is payable for prolonged outpatient services, take the total face-to-face time and subtract the time of the primary E&M service. The following table may be used to calculate billing for prolonged outpatient E&M codes 99415 and 99416.

**Prolonged Outpatient E&M Billing: Codes 99415 & 99416**

<table>
<thead>
<tr>
<th>Time of E&amp;M Visit Code Not Included</th>
<th>First Hour</th>
<th>Each Additional 30 Minutes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than 45 minutes</td>
<td>Not reported</td>
<td>Not reported</td>
</tr>
<tr>
<td>45 to 74 minutes</td>
<td>99415</td>
<td>Not reported</td>
</tr>
<tr>
<td>75 to 104 minutes</td>
<td>99415</td>
<td>99416</td>
</tr>
<tr>
<td>105 or more minutes</td>
<td>99415</td>
<td>99416 (quantity of 2 or more for each additional 30 minutes)</td>
</tr>
</tbody>
</table>

**Inpatient Services**

“Inpatient E&M CPT code 99356 (prolonged service in the inpatient or observation setting, requiring unit/floor time beyond the usual service; first hour) must be billed in conjunction with one of the following E&M service codes: 90847, 99221 thru 99223, 99231 thru 99233, 99251 thru 99255, or 99304 thru 99310.”

Inpatient E&M services, CPT code 99357 (prolonged service in the inpatient or observation setting, requiring unit/floor time beyond the usual service; each additional 30 minutes) must be billed in conjunction with code 99356.
Billing Calculations

CPT codes 99356 and 99357 are subject to the least restrictive frequency limitation as the required companion code. To calculate the amount of time that is payable for prolonged inpatient services, take the total unit/floor time and subtract the time of the primary E&M service. The following table may be used to calculate billing for prolonged inpatient E&M codes 99356 and 99357

<table>
<thead>
<tr>
<th>Time of E&amp;M Visit Code Not Included</th>
<th>First Hour</th>
<th>Each Additional 30 Minutes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than 30 minutes</td>
<td>Not reported</td>
<td>Not reported</td>
</tr>
<tr>
<td>30 to 74 minutes</td>
<td>99356</td>
<td>Not reported</td>
</tr>
<tr>
<td>75 to 104 minutes</td>
<td>99356</td>
<td>99357</td>
</tr>
<tr>
<td>105 or more minutes</td>
<td>99356</td>
<td>99357 (quantity of 2 or more for each additional 30 minutes)</td>
</tr>
</tbody>
</table>

Emergency Department Services

Claims for emergency department E&M services must be accompanied by an appropriate diagnosis code reflecting the need for the level of E&M services rendered. Inappropriate upcoding is subject to audit.

No distinction is made between new and established patients in the emergency department. Providers must use CPT codes 99281 thru 99285 when billing for emergency department services, whether the patient is new or established.

If a recipient visits the emergency department more than once on the same date of service, the provider should use the recipient’s records from the first visit instead of completing a new evaluation. Claims for E&M services rendered more than once in the emergency department by the same provider, for the same recipient and date of service are reimbursable only if they contain medical justification or an indication from the provider that the recipient came to the emergency department more than once in the same day.

Note: Evaluation and Management (E&M) CPT codes 99281 thru 99285 are physician service codes and under most circumstances, only physicians may submit claims for these codes. The treating physician and the emergency department services may not submit separate claims using these codes for the same recipient and date of service.
E&M codes 99284 and 99285 are not reimbursable together or more than once to the same provider, for the same recipient and date of service. Instead, providers should use code 99283 to bill for second and subsequent recipient visits on the same date of service.

**E&M: Place of Service/Facility Type Codes**

The CPT/HCPCS codes listed below are restricted to the following facility type/Place of Service codes.

**Note:** Please note that the general code descriptions included are provided to assist with interpreting and navigating the content; providers are responsible for referencing the appropriate codebooks for up-to-date full descriptions when considering which code is appropriate to bill for the services rendered.

**Place of Service/Facility Type Codes Table**

<table>
<thead>
<tr>
<th>CPT/HCPCS Code</th>
<th>General Code Description</th>
<th>Facility Type UB-04</th>
<th>Place of Service Code CMS-1500</th>
</tr>
</thead>
<tbody>
<tr>
<td>96127</td>
<td>Brief Emotional/Behavioral Assessment</td>
<td>11, 12, 13, 14, 24, 25, 26, 27, 33, 34, 44, 54, 64, 65, 72, 73, 74, 75, 76, 79, 83, 86, 89</td>
<td>11, 12, 20, 21, 22, 23, 24, 31, 32, 53, 54, 62, 65, 71, 99</td>
</tr>
<tr>
<td>96156, 96158, 96159, 96164, 96165, 96167, 96168, 96170, and 96171</td>
<td>Health Behavior Assessment and Interventions</td>
<td>11, 12, 13, 14, 24, 25, 26, 27, 33, 34, 44, 54, 64, 65, 72, 73, 74, 75, 76, 79, 83, 86, 89</td>
<td>11, 12, 20, 21, 22, 23, 24, 31, 32, 53, 54, 62, 65, 71, 99</td>
</tr>
<tr>
<td>99202 thru 99215, 99417</td>
<td>Office Services</td>
<td>13, 71, 72, 73, 74, 75, 76, 79, 83</td>
<td>11, 20, 22, 24, 25, 53, 65, 71, 72</td>
</tr>
<tr>
<td>99221 thru 99223, 99231 thru 99233, 99238, 99239</td>
<td>Hospital Services</td>
<td>11, 12</td>
<td>21, 51</td>
</tr>
<tr>
<td>«99221 thru 99223, 99231 thru 99233, 99238, 99239, 99241 thru 99245»</td>
<td>Subacute Care⁹</td>
<td>Not Applicable</td>
<td>Not Applicable</td>
</tr>
<tr>
<td>«99238, 99239</td>
<td>Hospital Discharge Day Management</td>
<td>Not Applicable</td>
<td>12, 31, 32, 34⁶</td>
</tr>
<tr>
<td>«99251 thru 99255</td>
<td>Subacute Care</td>
<td>Not Applicable</td>
<td>11, 34⁶</td>
</tr>
<tr>
<td>99234 thru 99236</td>
<td>Observation Hospital, Same Day</td>
<td>Not Applicable</td>
<td>25</td>
</tr>
</tbody>
</table>
### Place of Service/Facility Type Codes Table (continued)

<table>
<thead>
<tr>
<th>CPT/HCPCS Code</th>
<th>General Code Description</th>
<th>Facility Type UB-04</th>
<th>Place of Service Code CMS-1500</th>
</tr>
</thead>
<tbody>
<tr>
<td>99241 thru 99245</td>
<td>Office Consultation</td>
<td>13, 14, 20, 24, 33, 34, 44, 54, 64, 71, 72, 73, 74, 75, 76, 79, 83, 89</td>
<td>11, 12, 20, 22, 23, 24, 25, 53, 55, 62, 65, 71, 81, 99</td>
</tr>
<tr>
<td>99251 thru 99255</td>
<td>Initial Inpatient Consultation</td>
<td>11, 12, 25, 26, 27, 65, 71, 73, 74, 75, 76, 79, 85, 86, 89</td>
<td>11, 31, 32, 53, 54, 99</td>
</tr>
<tr>
<td>99281 thru 99285</td>
<td>Emergency Department Services</td>
<td>14*</td>
<td>23</td>
</tr>
<tr>
<td>99354, 99355</td>
<td>Outpatient Prolonged Services</td>
<td>13, 33, 72, 73, 74, 75, 76, 79, 83</td>
<td>11, 12, 20, 22, 24, 53, 62, 65, 71, 99</td>
</tr>
<tr>
<td>99356, 99357</td>
<td>Inpatient Prolonged Services</td>
<td>11, 12, 14, 24, 25, 26, 27, 34, 44, 54, 64, 65, 71, 72, 73, 74, 75, 76, 79, 83, 86, 89</td>
<td>21, 23, 31, 32, 54, 99</td>
</tr>
<tr>
<td>99366, 99368</td>
<td>Medical Team Conference</td>
<td>11, 12, 13, 14, 24, 25, 26, 27, 33, 34, 44, 54, 64, 65, 73, 74, 75, 76, 79, 83, 86, 89</td>
<td>11, 12, 13, 21, 22, 24, 31, 32, 34, 53, 54, 62, 71, 99</td>
</tr>
<tr>
<td>99406, 99407</td>
<td>Tobacco Cessation Counseling</td>
<td>11, 12, 13, 14, 24, 25, 26, 27, 33, 34, 44, 54, 64, 65, 71, 72, 73, 74, 75, 76, 79, 83, 86, 89</td>
<td>11, 12, 20, 21, 22, 23, 24, 31, 32, 34, 53, 54, 62, 65, 71, 72, 99</td>
</tr>
<tr>
<td>99415, 99416</td>
<td>Outpatient Prolonged Services</td>
<td>74, 75, 76, 79, 83</td>
<td>53, 65, 71, 72</td>
</tr>
<tr>
<td>99424 thru 99427</td>
<td>Principal Care Management Services</td>
<td>13, 73, 79</td>
<td>11, 22, 24, 71, 99</td>
</tr>
<tr>
<td>99460, 99462</td>
<td>Newborn Care</td>
<td>11, 12</td>
<td>21</td>
</tr>
<tr>
<td>99477</td>
<td>Neonate Intensive E&amp;M</td>
<td>13, 14, 24, 34, 44, 54 or 64</td>
<td>21</td>
</tr>
<tr>
<td>「99491, 99437, 99439」</td>
<td>Chronic Care Management Services</td>
<td>13, 73, 79</td>
<td>11, 22, 24, 71, 99</td>
</tr>
<tr>
<td>「99490」</td>
<td>Chronic Care Management Services</td>
<td>13, 73, 79</td>
<td>11, 12, 22, 24, 71, 99」</td>
</tr>
<tr>
<td>99492, 99493, 99494</td>
<td>Psychiatric Collaborative Care Management</td>
<td>13, 33, 71, 73, 74, 75, 79</td>
<td>11, 12, 22, 62, 71, 72, 99</td>
</tr>
</tbody>
</table>

Part 2 – Evaluation and Management (E&M)
### Place of Service/Facility Type Codes Table (continued)

<table>
<thead>
<tr>
<th>CPT/HCPCS Code</th>
<th>General Code Description</th>
<th>Facility Type UB-04</th>
<th>Place of Service Code CMS-1500</th>
</tr>
</thead>
<tbody>
<tr>
<td>G2213</td>
<td>Opioid Use Disorder: Emergency Department Treatment</td>
<td>14</td>
<td>23</td>
</tr>
<tr>
<td>G9919, G9920</td>
<td>ACE Screening</td>
<td>11, 12, 13, 14, 24, 25, 26, 27, 33, 34, 44, 54, 64, 65, 71, 73, 74, 75, 76, 79, 83, 86, 89</td>
<td>11, 12, 20, 21, 22, 23, 24, 31, 32, 53, 54, 62, 71, 72, 99</td>
</tr>
<tr>
<td>G0442</td>
<td>Annual alcohol misuse screening</td>
<td>13, 33, 71, 73, 79</td>
<td>11, 12, 22, 71, 72, 99</td>
</tr>
<tr>
<td>H0049</td>
<td>Drug use screening</td>
<td>13, 33, 71, 73, 79</td>
<td>11, 12, 22, 71, 72, 99</td>
</tr>
<tr>
<td>H0050</td>
<td>Alcohol and/or drug services, brief intervention</td>
<td>13, 33, 71, 73, 79</td>
<td>11, 12, 22, 71, 72, 99</td>
</tr>
</tbody>
</table>

Evaluation and Management services that meet the definition of a visit, as defined in the Rural Health Clinics (RHCs) and Federally Qualified Health Centers (FQHCs) section of the appropriate Part 2 manual, are reimbursable in RHCs and FQHCs. For information about billing codes for services delivered in RHCs and FQHCs, refer to the Rural Health Clinics (RHCs) and Federally Qualified Health Centers (FQHCs): Billing Codes section of the appropriate Part 2 manual.

Evaluation and Management services that meet the definition of a visit, as defined in the Indian Health Services (IHS), Memorandum of Agreement (MOA) 638, Clinics section of the appropriate Part 2 manual, are reimbursable in IHS-MOA clinics. For information about billing codes for services delivered in IHS-MOA clinics, refer to the Indian Health Services (IHS), Memorandum of Agreement (MOA) 638, Clinics: Billing Codes section of the appropriate Part 2 manual.

Refer to the CMS-1500 Completion or UB-04 Completion – Outpatient Services section of the appropriate Part 2 manual for facility type/Place of Service codes and descriptions. Refer to the end of these sections to see the correspondence between local and national codes.

Claims for services rendered in an inappropriate facility type/Place of Service will be denied with RAD code 062, “The facility type/Place of Service is not acceptable for this procedure.”
Routine or Standing Orders – Hospitals and Nursing Facilities Level B (NF-B)

Services billed to Medi-Cal that are the result of routine or standing orders for admission to a hospital or Nursing Facility Level B (NF-B) are not reimbursable when applied indiscriminately to all patients. All patient orders, including standing orders for particular types of cases, must be specific to the patient and must represent necessary medical care for the diagnosis or treatment of a particular condition.

Claims for routine orders will be subject to audit for medical necessity and will be denied if not justified by the facts relating to the case or if in excess of current patient needs.

The use of routine or standing orders is discouraged by the American College of Surgeons, the California Medical Association, the California Association of Hospitals and Health Systems, the Joint Commission on Accreditation of Healthcare Organizations and the American Medical Association.

Board and Care Facility Services and Home Visit Codes

*California Code of Regulations*, Title 22, Section 51145 defines “home” as any place of residence of a recipient other than a hospital, Nursing Facility Level A (NF-A) or Nursing Facility Level B (NF-B) where the recipient is a registered inpatient.

Since board and care facilities can be considered “home” for Medi-Cal patients, home visit CPT codes 99341 thru 99350 may be used to bill Medi-Cal for visits to patients in these facilities. Procedure codes 99304 thru 99316 or 99334 thru 99336, used for visits to board and care facilities, are not acceptable and may lead to claim denial. For services rendered in a board and care facility, use the “home” facility type code “33” on the UB-04 or Place of Service code “12” on the CMS-1500 for proper reimbursement.

Nursing Facilities: Frequency of Physician Visits

Reimbursement for physician visits to patients in Nursing Facilities is limited to once a month in NF Level B (NF-B) facilities, and once every two months in NF Level A facilities (NF-A). Medi-Cal regulations mandate visits no less often than once every 30 days for the first 90 days following admission to an NF-B and no less often than once every 60 days for an NF-A patient. To allow flexibility in scheduling NF visits and also to meet medical requirements, Medi-Cal reimburses for visits once a month for NF-B patients and 55 to 60 days for NF-A patients.

Billing Instructions Additional Visits:

In those unusual circumstances that require physician visits in excess of the frequencies above, providers must include justification for the additional visits in the Remarks field (Box 80)/Additional Claim Information field (Box 19) of the claim or on an attachment included with the claim.
**Hospital Visits**

Physicians submitting claims to Medi-Cal for hospital visits and consultations are reminded that each physician is limited to one initial hospital visit (CPT codes 99221 thru 99223) during the recipient’s hospital stay.

**Cutback Reimbursement Rates**

Reimbursement for initial outpatient consultation services is cutback when frequency restrictions are exceeded as follows:

### Initial Outpatient Consultation Cutback Codes

<table>
<thead>
<tr>
<th>Billed Code</th>
<th>Frequency Restriction</th>
<th>Cutback Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>99241</td>
<td>2 in 6 months</td>
<td>99212</td>
</tr>
<tr>
<td>99242</td>
<td>2 in 6 months</td>
<td>99213</td>
</tr>
<tr>
<td>99243</td>
<td>2 in 6 months</td>
<td>99214</td>
</tr>
<tr>
<td>99244</td>
<td>1 in 6 months</td>
<td>99215</td>
</tr>
<tr>
<td>99245</td>
<td>1 in 6 months</td>
<td>99215</td>
</tr>
</tbody>
</table>

**Note:** Reimbursement for CPT codes 99241 thru 99245 is not cutback when the primary or secondary ICD-10-CM diagnosis code is any of the following:

- O00 thru O9A.53
- Z03.71 thru Z03.79
- Z32.01
- Z33.1 thru Z36.9

Reimbursement for initial inpatient consultation services billed in excess of one per month is cut back as follows:

### Initial Inpatient Consultation Cutback Codes

<table>
<thead>
<tr>
<th>Billed Code</th>
<th>Cutback Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>99251</td>
<td>99231</td>
</tr>
<tr>
<td>99252</td>
<td>99231</td>
</tr>
<tr>
<td>99253</td>
<td>99232</td>
</tr>
<tr>
<td>99254</td>
<td>99232</td>
</tr>
<tr>
<td>99255</td>
<td>99232</td>
</tr>
</tbody>
</table>
When any of the following procedure codes have been reimbursed within a previous period of three years to the same provider, for the same recipient, any new patient office visit or home visit codes billed by the provider will be reduced to the reimbursement rate of the corresponding, established visit procedure codes.

### Visit Procedure Codes

<table>
<thead>
<tr>
<th>CPT Code Range</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>99211 thru 99215</td>
<td>Established patient; office or other outpatient visit</td>
</tr>
<tr>
<td>99221 thru 99223</td>
<td>New or established patient; initial hospital care</td>
</tr>
<tr>
<td>99231 thru 99233</td>
<td>New or established patient; subsequent hospital care</td>
</tr>
<tr>
<td>99241 thru 99245</td>
<td>New or established patient; office consultation</td>
</tr>
<tr>
<td>99251 thru 99255</td>
<td>New or established patient; initial inpatient consultation</td>
</tr>
<tr>
<td>99347 thru 99350</td>
<td>Established patient; home visit</td>
</tr>
<tr>
<td>99354 thru 99357</td>
<td>Prolonged physician service with direct (face to face) patient contact</td>
</tr>
</tbody>
</table>

These restrictions do not apply to California Children’s Services (CCS) or the Genetically Handicapped Persons Program (GHPP).

### Hospital Visit/Discharge Services Rendered on Same Date of Service

A hospital visit (CPT codes 99221 thru 99223 and 99231 thru 99233) is not separately reimbursable when billed with a hospital discharge service (codes 99238 thru 99239) for the same date of service, for the same provider. However, reimbursement will be allowed for both services when different rendering providers are billing using the same group provider number.

### Outpatient Visits: Reimbursement Based on Recipient’s Age

Medi-Cal reimburses codes 99205 (new patient visit, level five), 99215 (established patient visit, office or other outpatient visit, level five) and 99417 (prolonged evaluation and management service, each 15 minutes) at different levels based on the patient’s age. Therefore, payment reflected on the RAD will vary depending on the age of the patient.
**Additional E&M Home Visits Require Justification**

Only one E&M home visit (CPT codes 99341 thru 99350) is reimbursable when submitted by the same provider, for the same recipient and date of service. Additional home visits billed on the same day, and home visits billed on the same day in conjunction with office visit codes 99202 thru 99215, 99417, and 99241 thru 99245 and select surgical procedure codes, require medical justification that must be documented in the Remarks field (Box 80)/Additional Claim Information field (Box 19) or on an attachment to the claim.

**Pre-Operative Exam Billing by Outpatient Surgery Clinics**

Outpatient surgery clinics may not bill Medi-Cal for E&M of a new patient in addition to the surgical procedure performed because this service has already been provided by an attending physician who may bill for this service under his/her own National Provider Identifier (NPI). Outpatient surgery clinics’ claims for initial office visit procedure codes (CPT codes 99202 thru 99205) will be denied.

**Pre-Operative Exam Not Separately Reimbursable From Surgery**

Under most circumstances, including ordinary referrals, the pre-operative examination by the operating surgeon or assistant surgeon in the emergency room, hospital or elsewhere on the day of surgery, or one day prior to the day of surgery, is considered a part of the surgical procedure and is not separately reimbursable by Medi-Cal.

**Note:** CPT codes 99202 thru 99215 and 99417 rendered by the primary or assistant surgeon are not separately reimbursable unless medical justification is attached to the claim. He/she must document medical justification in the remarks section of the claim when a pre-operative visit is performed on the day before or day of surgery.

**Billing Exceptions to Pre-Operative Policy**

Exceptions to this policy may be made when the pre-operative visit is an initial emergency visit requiring extended evaluation or detention (for example, to prepare the patient or establish the need for the surgery).

Procedures (for example, bronchoscopy prior to thoracic surgery) that are not normally an integral part of the basic surgical procedure may be reimbursed separately.
Post-Operative Services Not Separately Reimbursable When Billed Within Surgery Follow-Up Period

Office visits, hospital visits, consultations and ophthalmological exams (CPT codes 92002 thru 92014, 99202 thru 99215, 99417, 99221 thru 99233, 99238, 99239 and 99241 thru 99275) related to a surgery and billed during the follow-up period of the surgery, are not separately reimbursable if billed by the surgeon or assistant surgeon.

These claims will be denied with RAD code 074: “This service is included in the surgical fee.” Surgical follow-up periods (referred to as global days) are listed in the relative value (RVU) files of the latest quarterly physician fee schedule on the Centers for Medicare & Medicaid Services (CMS) website (www.cms.gov).

Tips: To locate files containing surgical procedure codes and associated follow-up (global) time periods, providers should enter “PPRVU” in the search box on the CMS website home page. PPRVU spreadsheets are released quarterly. Quarter one files end in the letter A, quarter two files end in the letter B and so on. Within the PPRVU spreadsheet, providers should refer to the “Glob Days” column for follow-up (global) time frames.

Emergency Room Visits and Critical Care Not Separately Reimbursable

Emergency room E&M CPT codes 99281 thru 99285 and critical care and E&M codes 99291 and 99292 are not separately reimbursable if billed by the same provider for the same recipient and date of service. Because emergency room services and critical care E&M require the same three key components (a patient history, examination of the patient and medical decision-making), submitting claims for both constitutes double billing.

If emergency room and critical care E&M services are both billed, Medi-Cal will reimburse only up to the allowed amount of the higher-priced service.

Initial Inpatient Consultations

Claims billed with CPT code 99253 thru 99255 (initial inpatient consultation visits) are reimbursable more than once every six months when billed by the same provider, for the same recipient, when medically necessary. Justification must be documented in the Remarks field (Box 80)/Additional Claim Information field (Box 19) or on an attachment included with the claim.

Note: This policy also applies to claims billed with a group provider number.
Physician Office/Outpatient Consultations
A physician consultation billed with CPT code 99243 thru 99245 performed within six months of a previous consultation (CPT codes 99241 thru 99245) by the same group or rendering provider are reimbursed at the rate for CPT code 99241.

Note: This policy also applies if the claims for the initial and subsequent consultations have the same group number but different rendering provider numbers.

Physician Visits: “State” Hospitals
Physicians treating patients at State hospitals must use home visit CPT codes 99341 thru 99350 with the appropriate Place of Service “Other” code. Providers billing on the UB-04 claim should use facility type code “12,” “14,” “24,” “34,” “44,” “54” or “64.” Providers billing on the CMS-1500 claim should use Place of Service code “55” or “99.” Enter in the Additional Claim Information field (Box 19) of the claim the reason for the visit when billing with Place of Service code “55.” Facility type/Place of Service code “12,” “14,” “24,” “34,” “44,” “54,” “64,” “55” or “99” must be used for visits to State hospitals under the home visit procedure code to ensure proper reimbursement. Claims submitted with an inappropriate facility type/Place of Service code will be denied.

Physician Standby/ Detention Time
Standby physician services are billed under CPT code 99360 for detention time. This procedure must be billed “By Report.”

CPT Code 99360: Documentation Requirements
When billing for these services, providers must include the following documentation:

- The procedure requiring the physician’s full-time attendance
- The medical necessity for the physician’s immediate presence
- A detailed report of the tasks performed
- The duration of the actual time spent with the patient

Physician standby (detention) time during anesthesia administered by a nurse anesthetist for either podiatric or dental surgery will be reimbursed when a supervising anesthesiologist is not available. The standby physician must be immediately available and in close proximity to the operating room but not necessarily in the operating room.

The claim must contain a statement explaining that an anesthesiologist was not available to supervise the anesthesia, and that the standby physician was immediately available to the operating room. The statement must be signed by the attending or standby physician.
Critical Care Codes 99291 and 99292

Services rendered and billed with code 99360 must **not** include services provided during the time period when CPT code 99291 or 99292 is billed.

**Preventive Medicine Services**

Preventive medicine evaluation and management services for infants, children, adolescents and adults are billed using CPT codes 99381 thru 99387 and 99391 thru 99397. Refer to the *Preventive Services* section of this manual for more information on preventive medicine services.

<table>
<thead>
<tr>
<th>CPT Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>99381</td>
<td>Initial comprehensive preventive medicine evaluation and management of an individual including an age and gender appropriate history, examination, counseling/anticipatory guidance/risk factor reduction interventions, and the ordering of laboratory/diagnostic procedures, new patient; infant (age younger than 1 year)</td>
</tr>
<tr>
<td>99382</td>
<td>Initial comprehensive preventive medicine evaluation and management of an individual including an age and gender appropriate history, examination, counseling/anticipatory guidance/risk factor reduction interventions, and the ordering of laboratory/diagnostic procedures, new patient; early childhood (age 1 through 4 years)</td>
</tr>
<tr>
<td>99383</td>
<td>Initial comprehensive preventive medicine evaluation and management of an individual including an age and gender appropriate history, examination, counseling/anticipatory guidance/risk factor reduction interventions, and the ordering of laboratory/diagnostic procedures, new patient; late childhood (age 5 through 11 years)</td>
</tr>
<tr>
<td>99384</td>
<td>Initial comprehensive preventive medicine evaluation and management of an individual including an age and gender appropriate history, examination, counseling/anticipatory guidance/risk factor reduction interventions, and the ordering of laboratory/diagnostic procedures, new patient; adolescent (age 12 through 17 years)</td>
</tr>
<tr>
<td>99385</td>
<td>Initial comprehensive preventive medicine evaluation and management of an individual including an age and gender appropriate history, examination, counseling/anticipatory guidance/risk factor reduction interventions, and the ordering of laboratory/diagnostic procedures, new patient; 18-39 years</td>
</tr>
</tbody>
</table>
### Preventive Medicine Codes (continued)

<table>
<thead>
<tr>
<th>CPT Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>99386</td>
<td>Initial comprehensive preventive medicine evaluation and management of an individual including an age and gender appropriate history, examination, counseling/anticipatory guidance/risk factor reduction interventions, and the ordering of laboratory/diagnostic procedures, new patient; 40-64 years</td>
</tr>
<tr>
<td>99387</td>
<td>Initial comprehensive preventive medicine evaluation and management of an individual including an age and gender appropriate history, examination, counseling/anticipatory guidance/risk factor reduction interventions, and the ordering of laboratory/diagnostic procedures, new patient; 65 years and older</td>
</tr>
<tr>
<td>99391</td>
<td>Periodic comprehensive preventive medicine reevaluation and management of an individual including an age and gender appropriate history, examination, counseling/anticipatory guidance/risk factor reduction interventions, and the ordering of laboratory/diagnostic procedures, established patient; infant (age younger than 1 year)</td>
</tr>
<tr>
<td>99392</td>
<td>Periodic comprehensive preventive medicine reevaluation and management of an individual including an age and gender appropriate history, examination, counseling/anticipatory guidance/risk factor reduction interventions, and the ordering of laboratory/diagnostic procedures, established patient; early childhood (age 1 through 4 years)</td>
</tr>
<tr>
<td>99393</td>
<td>Periodic comprehensive preventive medicine reevaluation and management of an individual including an age and gender appropriate history, examination, counseling/anticipatory guidance/risk factor reduction interventions, and the ordering of laboratory/diagnostic procedures, established patient; late childhood (age 5 through 11 years)</td>
</tr>
<tr>
<td>99394</td>
<td>Periodic comprehensive preventive medicine reevaluation and management of an individual including an age and gender appropriate history, examination, counseling/anticipatory guidance/risk factor reduction interventions, and the ordering of laboratory/diagnostic procedures, established patient; adolescent (age 12 through 17 years)</td>
</tr>
<tr>
<td>99395</td>
<td>Periodic comprehensive preventive medicine reevaluation and management of an individual including an age and gender appropriate history, examination, counseling/anticipatory guidance/risk factor reduction interventions, and the ordering of laboratory/diagnostic procedures, established patient; 18-39 years</td>
</tr>
</tbody>
</table>
Preventive Medicine Codes (continued)

<table>
<thead>
<tr>
<th>CPT Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>99396</td>
<td>Periodic comprehensive preventive medicine reevaluation and management of an individual including an age and gender appropriate history, examination, counseling/anticipatory guidance/risk factor reduction interventions, and the ordering of laboratory/diagnostic procedures, established patient; 40-64 years</td>
</tr>
<tr>
<td>99397</td>
<td>Periodic comprehensive preventive medicine reevaluation and management of an individual including an age and gender appropriate history, examination, counseling/anticipatory guidance/risk factor reduction interventions, and the ordering of laboratory/diagnostic procedures, established patient; 65 years and older</td>
</tr>
</tbody>
</table>

Pediatric Critical Care Patient Transport Codes 99466 and 99467, 99485 and 99486

These codes are used to report the physical attendance and direct face-to-face care by a physician during the inter-facility transport of a critically ill or critically injured pediatric patient. Reimbursable time begins when the physician assumes primary responsibility for the pediatric patient at the referring hospital/facility and ends when the receiving hospital/facility accepts responsibility for the care of the patient. Providers should report only the time spent in direct face-to-face contact with the patient during the transport. Code 99466 covers the first 30 to 74 minutes of hands-on care during transport. Code 99467 covers the same service for each additional 30 minutes.

Services rendered and billed with code 99467 must only be billed in conjunction with code 99466. Reimbursement is restricted to recipients 24 months of age or less. Providers must document medical justification when billing code 99467 for a quantity greater than one.

CPT codes 99485 and 99486 are used to report the control physician’s non-face-to-face supervision of interfacility pediatric critical care transport. Code 99486 must be billed in conjunction with code 99485.
Codes 99485 and 99486

<table>
<thead>
<tr>
<th>CPT Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>99485</td>
<td>Supervision by a control physician of interfacility transport care of the critically ill or critically injured pediatric patient, 24 month of age or younger, includes two-way communication with transport team before transport, at the referring facility and during the transport, including data interpretation and report, first 30 minutes</td>
</tr>
<tr>
<td>99486</td>
<td>Supervision by a control physician of interfacility transport care of the critically ill or critically injured pediatric patient, 24 month of age or younger, includes two-way communication with transport team before transport, at the referring facility and during the transport, including data interpretation and report, each additional 30 minutes</td>
</tr>
</tbody>
</table>

Newborn Care

Normal newborn care should be billed with CPT code 99460 for the first day of care when the service is provided in a hospital or a birthing care center. CPT code 99462 should be billed on a separate claim line if there is subsequent hospital care. When a newborn is admitted and discharged on the same date, neither CPT code 99238 nor code 99239 can be billed with code 99460 for the same date of service, any provider.

The following policies apply to billing procedures for newborn care:

- CPT code 99460 (history and examination of the normal newborn infant) may be reimbursed only once to any provider for the same recipient. Code 99460 will not be reimbursed if it is billed subsequent to any other initial hospital inpatient services (99221 thru 99223).

- CPT code 99462 (subsequent hospital care, for the evaluation and management of a normal newborn, per day) may be reimbursed for up to two days of hospital care for the same recipient, any provider when the diagnosis code indicates a vaginal delivery. CPT code 99462 may be reimbursed for up to four days of hospital care for the same recipient, any provider when the diagnosis code indicates a cesarean section delivery.

- Reimbursement for CPT codes 99222 and 99223 is reduced to the same rate as 99460 if the ICD-10-CM diagnosis code indicates a healthy newborn (Z38.00 thru Z38.8).

- Reimbursement for CPT codes 99231 thru 99233 is reduced to the rate of 99462 if the ICD-10-CM diagnosis indicates a healthy newborn (Z38.00 thru Z38.8). All other hospital visit codes billed by the same provider, for the same recipient and date of service will be denied.

- CPT code 96110 (developmental screening, with scoring and documentation, per standardized instrument) is not reimbursable if billed within one month of code 99460 or 99462 (normal newborn care services) by the same provider for the same recipient.
**Neonatal and Pediatric Intensive Care Guidelines**

The following information describes the billing guidelines for neonatal and pediatric intensive care services.

**Neonate, Intensive E&M**

CPT code 99477 (initial hospital care, per day, for the evaluation and management of the neonate, 28 days of age or less, who requires intensive observation, frequent interventions, and other intensive care services) has the following policy:

- Another initial hospital visit(s) may not be reimbursed on the same day as code 99477.
- If billed with an ICD-10-CM diagnosis code of Z38.00 thru Z38.8, reimbursement will be cut back to the rate of CPT code 99460.

**Neonatal, Hypothermia**

Hypothermia for critically ill neonates is reimbursed with CPT code 99184 (initiation of selective head or total body hypothermia in the critically ill neonate, includes appropriate patient selection by review of clinical, imaging and laboratory data, confirmation of esophageal temperature probe location, evaluation of amplitude EEG, supervision of controlled hypothermia, and assessment of patient tolerance of cooling) when initiated within the first six hours of birth and discontinued after 72 hours.

Reimbursement is limited to three times in a recipient’s lifetime for any provider.

**Intensive Care in a CCS-Approved NICU or PICU**

Neonatal and Pediatric Intensive Care Unit (NICU/PICU) global CPT codes (99222, 99223, 99232, 99233, 99291, 99292 with modifiers TG and/or HA, 99468, 99469, 99471, 99472, 99475 thru 99480) are reimbursed only for physician services provided in a facility approved by California Children’s Services (CCS) as a regional, community or intermediate NICU or as a PICU.

Codes 99222, 99223, 99232, 99233, 99291, 99292 with modifiers TG and/or HA, 99468, 99469, 99471, 99472, 99475 thru 99480 are used to bill for 24 hours of care and only one code is reimbursable for the same recipient and date of service. If the recipient dies, or is transferred or discharged before midnight, a full day of care may be billed by the physician for that date.
“From-Through” Billing

Physicians may bill CPT codes 99232, 99233, 99291 and 99292 with modifiers TG and/or HA, 99469, 99472, 99476, 99478 thru 99480 using the “from-through” method.

Other Services Covered

Each intensive care code covers all services rendered by a physician including umbilical catheterization, venipunctures, intubations, blood cultures, blood gas interpretations and delivery/birthing room resuscitation. Only exchange transfusions (36450 and 36456), chest tube insertions (32002) bronchoscopy services (31622 thru 31654), and resuscitation (99465) are reimbursed if billed separately. Exchange transfusions (36450 and 36456) are reimbursable for newborns up to one month old.

Physician standby service requiring prolonged physician attendance, each 30 minutes (99360), is reimbursable only when billed in conjunction with CPT codes 99222, 99223, 99291 and 99292 with modifiers TG and/or HA, 99468, 99471, 99475, 99477. Physician billing codes 99222, 99223, 99232, 99233, 99291, 99292 with modifiers TG and/or HA, 99468, 99469, 99471, 99472, 99475 thru 99480 will not be reimbursed for any other physician service for the same recipient and date of service except as noted above. No other physician is reimbursed for NICU/PICU services for the same recipient and date of service. Other physicians may be reimbursed for essential services that are not included in the NICU/PICU codes. Physicians who bill services under a group provider number must enter their rendering provider number on the claim in the appropriate area.

Note: The neonatal intensive care form used when billing NICU services is not required.

Critical Care and Initial Neonatal and Pediatric Intensive Care Codes

Providers may bill critical care codes (99291 or 99292) for services rendered before the child is admitted to the NICU/PICU when the global NICU/PICU codes 99222, 99223, 99468, 99471, 99475, 99477 are not billed by the same provider, for the same recipient and date of service. Providers billing code 99291 or 99292 may be reimbursed for services rendered to infants and children prior to the transfer to a PICU even if the global NICU/PICU codes are billed by another provider for the same date of service. Enter in the Remarks field (Box 80)/Additional Claim Information field (Box 19) of the claim that the service was rendered prior to transferring the recipient to a NICU or PICU.
Note: Claims billed with codes 99232, 99233, 99291 and 99292 with modifiers TG and/or HA, 99469, 99472, 99476, 99478 thru 99480 (neonatal and pediatric intensive care) or Z3012 (extracorporeal membrane oxygenation) will not be reimbursed if critical care code 99291 or 99292 has been previously paid to any provider on the same date of service. Also, claims billed with critical care code 99291 or 99292 will not be reimbursed if codes 99232, 99233, 99291 and 99292 with modifiers TG and/or HA, 99469, 99472, 99476, 99478 thru 99480 or Z3012 have been previously paid to any provider for the same date of service.

Initial Neonatal and Pediatric Intensive Care

Providers should use CPT codes 99222, 99223, 99291, 99292, 99468, 99471, 99475 and 99477 to bill for initial neonatal or pediatric intensive care (first or partial 24 hours). These codes may be billed only once using an individual claim line, a quantity of one, and the date of admission to the NICU/PICU as the date of service.

Note: Initial NICU/PICU care codes may be billed when the medical conditions of the child require repeated readmission to the NICU or PICU.

Critical (CPT Codes 99291 [TG/HA], 99292 [TG/HA], 99468, 99471 and 99475)

Critical level of care: Children receiving ventilatory support (including continuous positive airway pressure [CPAP]), invasive monitoring, and/or intravenous pharmacological support of the circulatory system.

Intensive (CPT Codes 99477)

Intensive level of care: Cardiorespiratory monitoring for unstable physiology, for example, apnea or hypoglycemia.

Non-Critical, Non-Intensive (CPT Codes 99222 and 99223)

Non-Critical, Non-Intensive level of care: Physiologic stability but requires support such as tube feeding, I.V. medicine or fluid covered.
Subsequent Neonatal and Pediatric Intensive Care

Subsequent days of physician NICU/PICU care are billed using CPT codes 99232, 99233, 99291, 99292, 99469, 99472, 99476 and 99478 thru 99480 for each date of service, depending on the level of care (as listed below) provided to the patient at 2400 hours (midnight) on the date of service.

Critical (CPT Codes 99291 [TG/HA], 99292 [TG/HA], 99469, 99472 and 99476)

Critical level of care: Children receiving ventilatory support (including continuous positive airway pressure [CPAP]), invasive monitoring, and/or intravenous pharmacological support of the circulatory system.

Intensive (CPT Codes 99478 thru 99480)

Intensive level of care: Cardiorespiratory monitoring for unstable physiology; for example, apnea or hypoglycemia.

Non-Critical, Non-Intensive (CPT Codes 99232 and 99233)

Non-Critical, Non-Intensive level of care: Physiologic stability but requires support such as tube feeding, I.V. medicine or fluid covered.

Extracorporeal Membrane Oxygenation (ECMO)

Neonatologists are reimbursed for ECMO services only when provided to newborns in CCS-approved ECMO centers. CPT codes 33946, 33947, 33948, 33949, 33951, 33953, 33955, 33957, 33959, 33963, 33965, 33969, 33985, 33987, 33988 and 33989 cover all examinations and procedures performed during each 24-hour period of ECMO treatment of an infant by a neonatologist. Daily overall management of the patient may be separately reported using the relevant hospital inpatient services or critical care evaluation and management codes 99221, 99222, 99223, 99231, 99232, 99233, 99291, 99292 and 99477 and may be reimbursed to any provider for the same recipient and same date of service.
Billing for Services to Multiple Newborns

When billing for care of multiple newborns, complete Boxes 2, 3, 4 and 6 on the CMS-1500 claim or Boxes 12, 14, 15, 58 and 59 on the UB-04 claim. Refer to the appropriate claim form completion section in this manual for specific instructions on completing these boxes.

Note: When billing for a birth occurring to the same mother within six months of a previous birth, identify the second birth with the alpha or numeric indicator “B” or “2” (for example, Jones, Baby Girl, B).

NICU and PICU Care in Non-CCS Approved Facilities

Physician services provided in a NICU/PICU facility not certified by California Children’s Services (CCS), or not having CCS-equivalent resources, services and equipment, must be billed using the appropriate critical care visit codes (code 99291 or 99292), hospital admission codes (codes 99221 thru 99223, 99460) or hospital visit codes (99231 thru 99233, 99462).

Critical Care: Services Not Separately Reimbursable

The following services are included in CPT codes 99291 (critical care, first hour) and 99292 (critical care, each additional 30 minutes) and are not separately reimbursable when billed by the same provider, for the same recipient and date of service.

<table>
<thead>
<tr>
<th>CPT Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>36000</td>
<td>Introduction of needle or intracatheter, vein</td>
</tr>
<tr>
<td>36410</td>
<td>Venipuncture, age 3 years or older, necessitating physician’s skill (separate procedure), for diagnostic or therapeutic purposes (not to be used for routine venipuncture)</td>
</tr>
<tr>
<td>36415</td>
<td>Collection of venous blood by venipuncture</td>
</tr>
<tr>
<td>36600</td>
<td>Arterial puncture, withdrawal of blood for diagnosis</td>
</tr>
<tr>
<td>71045</td>
<td>Radiologic examination, chest; single view</td>
</tr>
<tr>
<td>71046</td>
<td>Radiologic examination, chest; two views</td>
</tr>
<tr>
<td>91105</td>
<td>Gastric intubation, and aspiration or lavage for treatment (e.g., for ingested poisons)</td>
</tr>
<tr>
<td>92953</td>
<td>Temporary transcutaneous pacing</td>
</tr>
<tr>
<td>94002</td>
<td>Ventilation assist and management, initiation of pressure or volume preset ventilators for assisted or controlled breathing; first day</td>
</tr>
<tr>
<td>94003</td>
<td>Ventilation assist and management, initiation of pressure or volume preset ventilators for assisted or controlled breathing; subsequent days</td>
</tr>
<tr>
<td>94660</td>
<td>Continuous positive airway pressure ventilation (CPAP), initiation and management</td>
</tr>
<tr>
<td>94662</td>
<td>Continuous negative pressure ventilation (CNP), initiation and management</td>
</tr>
</tbody>
</table>
Services Separately Reimbursable

Providers may be reimbursed separately only for the technical components of the following services. The professional components are included in codes 99291 and 99292 and are not separately reimbursable when billed by the same provider, for the same recipient and date of service.

<table>
<thead>
<tr>
<th>CPT Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>71010</td>
<td>Radiologic examination, chest; single view</td>
</tr>
<tr>
<td>71020</td>
<td>Radiologic examination, chest; two views</td>
</tr>
</tbody>
</table>

Pulse Oximetry

CPT code 94760 (non-invasive ear or pulse oximetry saturation; single determination) is reimbursable only to physicians when no other services are billed for the same recipient, by the same provider on the same date of service.

Cardiopulmonary Resuscitation

CPT code 92950 (cardiopulmonary resuscitation [e.g., in cardiac arrest]) is reimbursable with codes 99291 and 99292.

Physician Standby Service (CPT Code 99360)

Services rendered and billed with code 99360 must not include services provided during the time period when CPT code 99291 or 99292 is billed.

Other procedures not directly related to critical care management, such as setting fractures or suturing lacerations, are not included when billing for critical care. These non-critical care procedures must be billed with the appropriate CPT4 or HCPCS Level III codes.
Teaching Physician Billing Requirements for Evaluation and Management Services

The Medi-Cal program will pay for direct patient care services in a teaching setting when directly provided by teaching physicians (California Code of Regulations [CCR], Title 22, Section 51503). The entry(ies) into the medical record by the teaching and resident physician(s) constitute the documentation for the services and together must support the medical necessity of the services.

Definitions:

- Resident physician:
  A person who participates in an approved graduate medical education (GME) program, including programs in osteopathy, dentistry and podiatry. This includes interns, residents and fellows in the GME program but does not include students.

- Teaching physician:
  A physician (other than another resident physician) who involves resident physicians in the care of his/her patients

- Approved graduate medical education program:
  A residency program approved by the Accreditation Council for Graduate Medical Education of the American Medical Association, by the Council on Postdoctoral Training of the American Osteopathic Association, by the Commission on Dental Education of the American Dental Association, or by the Council on Podiatric Medical Education of the American Podiatric Medical Association.

Evaluation and Management (E&M) services (CPT codes 99202 thru 99499) performed by teaching physicians must follow specific guidelines in order to allow payment for services provided.

When physician services are provided by the resident and teaching physician, both of them must document their services in the patient’s medical record. When the service has been performed in part by a resident physician, the claim must include the GC modifier (this service has been performed in part by a resident physician under the direction of a teaching physician) for each service. If the service was provided solely by the teaching physician, the claim should not be billed with the GC modifier.

On medical review, the combined entries into the medical record by the teaching physician and the resident physician constitute the documentation for the service and together must support the medical necessity of the service.
Payment may be made for any of the following three scenarios:

- The teaching physician personally performs all the required elements of an E&M service without a resident physician.
  
The teaching physician must document as he/she would document in a non-teaching setting and the documentation must support the level of the service billed. This is the only scenario in which the GC modifier is not required.

- The teaching physician personally performs all the required elements of an E&M service and a resident physician has also performed and documented the E&M service. The teaching physician must document that he/she performed the E&M service and that he/she was directly involved in the management of the patient. The teaching physician may or may not reference the resident physician’s documentation.
  
The composite of the teaching physician’s and resident physician’s documentation together must support the level of the service billed by the teaching physician.

- The resident physician performs all the required elements of an E&M service in the presence of, or jointly with, the teaching physician and documents the service. In this scenario, the teaching physician must document that he/she was present during the performance of the service and that he/she was directly involved in the management of the patient. If the teaching physician does not perform all of the required elements of the E&M service, his/her documentation must reference the resident physician’s documentation. The composite of the teaching physician’s and resident physician’s documentation together must support the level of the service billed by the teaching physician.

**Telehealth**

Evaluation and management services may be delivered via telehealth when Medi-Cal requirements are met. For more information refer to the *Medicine: Telehealth* section of this manual.

**ACE Screening**

Adverse Childhood Experiences (ACE) screening is reimbursable for providers who have taken a certified Core Training and self-attested to their completion of the training. ACE screening is reimbursable in all inpatient and outpatient settings in which billing occurs through Medi-Cal fee-for-service or to network providers of a Medi-Cal managed care plan (MCP). Information about training, self-attestation, and resources for patients and providers can be found at https://acesaware.org.
Billing Codes

The following HCPCS codes may be used to bill for ACE screening:

- G9919 (Screening performed and positive and provision of recommendations) is to be used when the patient’s ACE score is 4 or greater (high risk)
- G9920 (Screening performed and negative) is to be used when the ACE score is between 0-3 (lower risk)

The frequency limit for recipients under age 21 is one screening per year, per provider. The frequency limit for recipients ages 21 through 64 years is one screening per adult lifetime per provider. Screenings completed while the recipient is under age 21 do not count toward the one screening allowed in their adult lifetime.

«Note: Frequency restrictions for ACE screenings performed under a LEA setting may be found in the LEA provider manual.»

Provider Training and Self-Attestation

Reimbursement for ACE screening is restricted to providers who complete the two-hour certified core ACEs Aware online training and who self-attest that they have completed this training. More information can be found at https://acesaware.org.

Required Screening Tools

ACE screening is only reimbursable when a Medi-Cal approved screening tool is used. Information about required screening tools can be found at https://acesaware.org.

Documentation Requirements

Providers must document all of the following:

- The screening tool that was used,
- That the completed screen was reviewed,
- The results of the screen,
- The interpretation of results; and
- What was discussed with the member and/or family, and any appropriate actions taken.
Advance Care Planning

Advance care planning codes are used to report face-to-face service between a physician or other qualified health care professional and a patient, family member, or surrogate in counseling and discussing advance directives, with or without completing relevant legal forms.

CPT code 99497 (advance care planning including the explanation and discussion of advance directives such as standard forms, by the physician or other qualified health care professional; first 30 minutes, face-to-face with the patient, family members, and/or surrogate) is reimbursable twice a year with a TAR override.

CPT code 99498 (advance care planning including the explanation and discussion of advance directives such as standard forms, by the physician or other qualified health care professional; each additional 30 minutes) is reimbursable once a year with a TAR override.

Alcohol and Drug Screening, Assessment, Brief Interventions and Referral to Treatment (SABIRT)

Medi-Cal reimburses alcohol and drug use screening, assessment, brief interventions and referral to treatment for recipients ages 11 and older, including pregnant women in primary care settings. These services are reimbursable to physicians, physician assistants, nurse practitioners, certified nurse midwives, licensed midwives, licensed clinical social workers, licensed professional clinical counselors, psychologists and licensed marriage and family therapists.

Screening

Screening for unhealthy alcohol and drug use is only reimbursable when a validated screening tool is used. Alcohol use screenings are billable using HCPCS code G0442 and drug use screenings are billable using HCPCS code H0049. Validated screening tools include, but are not limited to:

- Cut down Annoyed Guilty Eye-opener Adapted to Include Drugs (CAGE-AID)
- Tobacco, Alcohol, Prescription medication and other Substances (TAPS)
- National Institute on Drug Abuse (NIDA) Quick Screen for adults
• Drug Abuse Screening Test (DAST-10)
• Alcohol Use Disorders Identification Test (AUDIT-C)
• Parents, Partner, Past and Present (4Ps) for pregnant women and adolescents
• Car, Relax, Alone, Forget, Friends, Trouble (CRAFFT) for non-pregnant adolescents
• Michigan Alcoholism Screening Test Geriatric (MAST-G) alcohol screening for geriatric population.

Note: G0442 is reimbursable when the single NIDA Quick Screen alcohol-related question is used without including the additional NIDA Quick Screen questions.

**Brief Assessment**

When a screen is positive, providers should use an appropriate validated assessment tool to determine whether an alcohol or substance use disorder is present. Medi-Cal permits billing for alcohol and/or drug screening when a validated alcohol and/or drug assessment tool is used without initially using a validated screening tool.

**Validated assessment tools include, but are not limited to:**

• NIDA-modified Alcohol, Smoking and Substance Involvement Screening Test (NM-ASSIST)
• Drug Abuse Screening Test (DAST-20)
• Alcohol Use Disorders Identification Test (AUDIT)

**Brief Interventions and Referral to Treatment**

Recipients whose brief assessment reveals alcohol misuse should be offered brief alcohol misuse counseling, which is separately reimbursable. Recipients whose brief assessment reveals probable alcohol or substance use disorder must be offered a referral for further evaluation or for treatment, including medications for addiction treatment (MAT) as appropriate.

Medi-Cal reimburses alcohol and/or drug brief interventions services using HCPCS code H0050. Brief interventions include alcohol misuse counseling, counseling a patient regarding the need for further evaluation or referral to treatment when an alcohol and/or drug use disorder is suspected. There is no minimum number of minutes for brief interventions but they must include the following:

• Providing feedback to the patient regarding screening and assessment results
• Discussing negative consequences that have occurred and the overall severity of the problem
- Supporting the patient in making behavioral changes
- Discussing and agreeing on plans for follow-up with the patient, including referral to other treatment if indicated

**Provider Resources**

Provider resources for brief interventions include:

- The Substance Abuse and Mental Health Services Administration (SAMHSA) website: [https://www.samhsa.gov/sbirt/resources](https://www.samhsa.gov/sbirt/resources)

Information about treatment programs may be found at:
- [https://www.samhsa.gov/find-help/national-helpline or](https://www.samhsa.gov/find-help/national-helpline or)
- [https://www.dhcs.ca.gov/individuals/Pages/SUD_County_Access_Lines.aspx](https://www.dhcs.ca.gov/individuals/Pages/SUD_County_Access_Lines.aspx).

**Documentation Requirements**

Patient medical records must include:

- The service provided, for example: screen and brief intervention
- The name of the screening instrument and the score on the screening instrument (unless the screening tool is embedded in the electronic health record)
- The name of the assessment instrument (when indicated) and the score on the assessment (unless the assessment tool is embedded in the electronic health record)
- If a referral to an alcohol or substance use disorder program was made

**SABIRT Billing Codes and Frequency Limits Table**

<table>
<thead>
<tr>
<th>Billing Code</th>
<th>Description</th>
<th>When to Use</th>
<th>Frequency Limit</th>
</tr>
</thead>
<tbody>
<tr>
<td>G0442</td>
<td>Annual alcohol misuse screening, 15 minutes</td>
<td>Alcohol use screening</td>
<td>1 per year, per provider</td>
</tr>
<tr>
<td>H0049</td>
<td>Alcohol and/or drug screening</td>
<td>Drug use screening</td>
<td>1 per year, per provider</td>
</tr>
<tr>
<td>H0050+</td>
<td>Alcohol and/or drug services, brief intervention, per 15 minutes</td>
<td>Alcohol misuse counseling or counseling regarding the need for further evaluation/treatment</td>
<td>1 per day, per provider</td>
</tr>
</tbody>
</table>

Part 2 – Evaluation and Management (E&M)
Brief intervention services may be provided on the same date of services as the alcohol or drug use screen, or on subsequent days, using HCPCS code H0050.

For Rural Health Clinic (RHC) and Federally Qualified Health Center (FQHC) providers, the costs of providing SABIRT services are included in the all-inclusive prospective payment systems (PPS) rate. SBIRT services that meet the definition of an FQHC/RHC visit, as defined in the Rural Health Clinics (RHCs) and Federally Qualified Health Centers (FQHCs) section of the appropriate Part 2 manual, are reimbursable.

For Indian Health Service (IHS), Memorandum of Agreement (MOA) 638 Clinics, SABIRT services that meet the definition of a visit, as defined in the Indian Health Services (IHS), Memorandum of Agreement (MOA) 638, Clinics section of the appropriate Part 2 manual, are reimbursable.

**Brief Emotional/ Behavioral Assessment**

Reimbursement for CPT code 96127 (brief emotional/behavioral assessment [eg, depression inventory, attention-deficit/hyperactivity disorder {ADHD} scale], with scoring and documentation, per standardized instrument) is limited to two per day, per provider. Providers must document in the medical record the name of the instrument, the score, and that results were discussed with the patient/family and were incorporated into the plan of care as appropriate.

**Case Management Services**

Medical team conference CPT codes 99366 and 99368 are reimbursable to licensed clinical social workers, licensed marriage and family therapists, licensed professional clinical counselors, psychologists, occupational therapists, physical therapists and social workers. CPT codes 99366 and 99368 are limited to conferences with persons immediately involved in the case or recovery of the client. The frequency limit for 99366 and 99368 is one per day, per provider.

**Chronic Care Management Services**

Chronic care management (CCM) services are provided when medical and/or psychosocial needs of the patient require establishing, implementing, revising, or monitoring the care plan. CPT codes 99490 and 99491 each have a frequency limit of once per month any provider. CPT code 99439 has a frequency limit of two per month, any provider. CPT codes 99490, 99491, 99437, 99439 and G0506 are reimbursable when they meet the criteria below.
### Chronic Care Management Codes Table

<table>
<thead>
<tr>
<th>Code</th>
<th>Definition</th>
<th>Billing Instructions</th>
</tr>
</thead>
</table>
| 99490 | Chronic care management services with the following required elements:  
  - Multiple (two or more) chronic conditions expected to last at least 12 months, or until the death of the patient,  
  - Chronic conditions that place the patient at significant risk of death, acute exacerbation/decompensation, or functional decline,  
  - Comprehensive care plan established, implemented, revised, or monitored;  
  First 20 minutes of clinical staff time directed by a physician or other qualified health care professional, per calendar month. | N/A                             |
| 99439 | Chronic care management services with the following required elements:  
  - Multiple (two or more) chronic conditions expected to last at least 12 months, or until the death of the patient,  
  - Chronic conditions that place the patient at significant risk of death, acute exacerbation/decompensation, or functional decline,  
  - Comprehensive care plan established, implemented, revised, or monitored;  
  Each additional 20 minutes of clinical staff time directed by a physician or other qualified health care professional, per calendar month (List separately in addition to code for primary procedure). | Must be billed in conjunction with code 99490 » |
### Chronic Care Management Codes Table (continued)

<table>
<thead>
<tr>
<th>Code</th>
<th>Definition</th>
<th>Billing Instructions</th>
</tr>
</thead>
</table>
| 99491 | Chronic care management services with the following required elements:  
  - Multiple (two or more) chronic conditions expected to last at least 12 months, or until the death of the patient,  
  - Chronic conditions that place the patient at significant risk of death, acute exacerbation/decompensation, or functional decline,  
  - Comprehensive care plan established, implemented, revised, or monitored;  
  First 30 minutes provided personally by a physician or other qualified health care professional, per calendar month. | N/A                                        |
| 99437 | Chronic care management services with the following required elements:  
  - Multiple (two or more) chronic conditions expected to last at least 12 months, or until the death of the patient,  
  - Chronic conditions that place the patient at significant risk of death, acute exacerbation/decompensation, or functional decline,  
  - Comprehensive care plan established, implemented, revised, or monitored;  
  Each additional 30 minutes by a physician or other qualified health care professional, per calendar month (List separately in addition to code for primary procedure) | Must be billed in conjunction with code 99491.  

Part 2 – Evaluation and Management (E&M)
### Chronic Care Management Codes Table (continued)

<table>
<thead>
<tr>
<th>Code</th>
<th>Definition</th>
<th>Billing Instructions</th>
</tr>
</thead>
<tbody>
<tr>
<td>G0506</td>
<td>Comprehensive assessment of and care planning for patients requiring chronic care management services</td>
<td>Reimbursable for practitioners who furnish a CCM-initiating visit and personally perform extensive assessment and CCM care planning beyond the usual effort described by the initiating visit code. HCPCS code G0506 has a frequency limit of once per provider, per lifetime.</td>
</tr>
</tbody>
</table>
Cognitive Health Assessment

An annual cognitive health assessment is reimbursable for Medi-Cal recipients who are 65 years of age and older and do not have Medicare coverage, using CPT code 1494F (cognition assessed and reviewed [DEM]). CPT code 1494F has a frequency limit of once per year, per same provider. For reimbursement of an annual cognitive health assessment, providers must do all of the following:

- Complete the Department of Health Care Services (DHCS) Dementia Care Aware cognitive health assessment training prior to conducting the brief cognitive health assessment
- Administer the annual cognitive health assessment as a component of an E&M visit including, but not limited to, an office visit, consultation or preventive medicine service. An annual cognitive health assessment shall identify signs of Alzheimer’s disease or dementia, consistent with the standards for detecting cognitive impairment under the federal Centers for Medicare and Medicaid Services and the recommendations by the American Academy of Neurology.
- Bill CPT code 1494F on an additional claim line.

Cognitive Assessment Tools

Cognitive assessment tools are used to identify individuals who may need additional evaluation. Brief cognitive assessment tools used to determine if a full dementia evaluation is needed include, but are not limited to:

- Patient assessment tools
  - General Practitioner assessment of Cognition (GPCOG)
  - Mini-Cog
- Informant tools (family members and close friends)
  - Eight-item Informant Interview to Differentiate Aging and Dementia (AD8)
  - General Practitioner Assessment of Cognition (GPCOG)
  - Short Informant Questionnaire on Cognitive Decline in the Elderly (IQCODE).

Based on the scores from these assessments, additional assessment or a specialist referral may be appropriate.
Cognitive Assessment and Care Plan Evaluation and Management

Cognitive diagnostic assessment, testing, and care plan services are required to evaluate an individual’s cognitive ability, deficits, and functional or medical needs. A variety of medical conditions can impair an individual’s cognition. These include but are not limited to stroke, infection, traumatic brain injury, tumor, hydrocephalus, congenital brain anomalies, neurodevelopmental disorders, psychiatric illness, psychoactive medication effect and neurodegenerative brain disorders such as Parkinson’s disease, Alzheimer’s disease, and dementia.

CPT code 99483 is reimbursable for the physician’s comprehensive diagnostic evaluation and management of a patient who exhibits signs and/or symptoms of cognitive impairment to establish or confirm a diagnosis, etiology, or severity of the condition.

CPT code 96125 is reimbursable for the physician’s time spent administering standardized cognitive performance tests to the patient and time spent interpreting the results and preparing the formal medical report.
### Cognitive Assessment and Care Plan Evaluation and Management Table

<table>
<thead>
<tr>
<th>CPT Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>96125</td>
<td>Standardized cognitive performance testing (eg, Ross Information Processing Assessment) per hour of a qualified health care professional's time, both face-to-face time administering tests to the patient and time interpreting these test results and preparing the report</td>
</tr>
</tbody>
</table>
| 99483    | Assessment of and care planning for a patient with cognitive impairment, requiring an independent historian, in the office or other outpatient, home, or domiciliary or rest home, with all of the following required elements:  
  - Cognition-focused evaluation including a pertinent history and examination,  
  - Medical decision making of moderate or high complexity,  
  - Functional assessment (eg, basic and instrumental activities of daily living), including decision-making capacity,  
  - Use of standardized instruments for staging of dementia (eg, functional assessment staging test [FAST], clinical dementia rating [CDR]),  
  - Medication reconciliation and review for high-risk medications,  
  - Evaluation for neuropsychiatric and behavioral symptoms, including depression, including use of standardized screening instrument(s),  
  - Evaluation of safety (eg, home), including motor vehicle operation,  
  - Identification of caregiver(s), caregiver knowledge, caregiver needs, social supports, and the willingness of caregiver to take on caregiving tasks,  
  - Development, updating or revision, or review of an Advance Care Plan,  
  - Creation of a written care plan, including initial plans to address any neuropsychiatric symptoms, neuro-cognitive symptoms, functional limitations and referral to community resources as needed (eg, rehabilitation services, adult day programs, support groups) shared with the patient and/or caregiver with initial education and support.  
Typically, 50 minutes are spent face-to-face with the patient and/or family or caregiver. |

**Note:** Do not report CPT codes 96125 and 99483 with CPT code 1494F (cognition assessed and reviewed [DEM]).
**Palliative Care Services**

Medi-Cal providers may bill for medically necessary palliative care services for eligible Medi-Cal recipients diagnosed with a serious and/or life-threatening illness, as determined and documented by the patient’s treating health care provider.

More information can be found in the *Palliative Care* section of the appropriate Part 2 Medi-Cal provider manual.

**Principal Care Management Services**

Principal care management (PCM) services are provided when medical and/or psychological needs manifested by a single, complex chronic condition are expected to last at least three months. CPT codes 99424 and 99426 each have a frequency limit of once per calendar month, any provider and 99427 has a frequency limit of two per calendar month, any provider. Billing codes and required elements are listed below.

**Principal Care Management Codes Table**

<table>
<thead>
<tr>
<th>CPT Code</th>
<th>Description</th>
</tr>
</thead>
</table>
| 99424    | Principal care management services, for a single high-risk disease, with the following required elements:  
- One complex chronic condition expected to last at least 3 months, and that places the patient at significant risk of hospitalization, acute exacerbation/decompensation, functional decline, or death  
- The condition requires development, monitoring, or revision of disease-specific care plan,  
- The condition requires frequent adjustments in the medication regimen and/or the management of the condition is unusually complex due to comorbidities,  
- Ongoing communication and care coordination between relevant practitioners furnishing care;  
First 30 minutes provided personally by a physician or other qualified health care professional, per calendar month. |
### Principle Care Management Codes Table (continued)

<table>
<thead>
<tr>
<th>CPT Code</th>
<th>Description</th>
</tr>
</thead>
</table>
| 99425    | Principal care management services, for a single high-risk disease, with the following required elements:  
- One complex chronic condition expected to last at least 3 months, and that places the patient at significant risk of hospitalization, acute exacerbation/decompensation, functional decline, or death,  
- The condition requires development, monitoring, or revision of disease-specific care plan,  
- The condition requires frequent adjustments in the medication regimen and/or the management of the condition is unusually complex due to comorbidities,  
- Ongoing communication and care coordination between relevant practitioners furnishing care;  
Each additional 30 minutes provided personally by a physician or other qualified health care professional, per calendar month (List separately in addition to code for primary procedure) |
| 99426    | Principal care management services, for a single high-risk disease, with the following required elements:  
- One complex chronic condition expected to last at least 3 months, and that places the patient at significant risk of hospitalization, acute exacerbation/decompensation, functional decline, or death,  
- The condition requires development, monitoring, or revision of disease-specific care plan,  
- The condition requires frequent adjustments in the medication regimen and/or the management of the condition is unusually complex due to comorbidities,  
- Ongoing communication and care coordination between relevant practitioners furnishing care;  
First 30 minutes of clinical staff time directed by physician or other qualified health care professional, per calendar month. |
Part 2 – Evaluation and Management (E&M)

Principle Care Management Codes Table (continued)

<table>
<thead>
<tr>
<th>CPT Code</th>
<th>Description</th>
</tr>
</thead>
</table>
| 99427    | Principal care management services, for a single high-risk disease, with the following required elements:  
- One complex chronic condition expected to last at least 3 months, and that places the patient at significant risk of hospitalization, acute exacerbation/decompensation, functional decline, or death,  
- The condition requires development, monitoring, or revision of disease-specific care plan,  
- The condition requires frequent adjustments in the medication regimen and/or the management of the condition is unusually complex due to comorbidities,  
- Ongoing communication and care coordination between relevant practitioners furnishing care;  
Each additional 30 minutes of clinical staff time directed by physician or other qualified health care professional, per calendar month (List separately in addition to code for primary procedure) |

Remote Physiologic Monitoring
Remote physiologic monitoring (RPM) services for established patients ages 21 and older are reimbursable when ordered by and billed by physicians or other qualified health professionals (QHP). RPM services may be delivered by auxiliary personnel including contracted employees, when under the supervision of the billing physician or qualified health professional.
Billing Codes

<table>
<thead>
<tr>
<th>CPT Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>99091</td>
<td>Collection and interpretation of physiologic data (e.g., ECG, blood pressure, glucose monitoring) digitally stored and/or transmitted by the patient and/or caregiver to the physician or other qualified health care professional, qualified by education, training, licensure/regulation (when applicable) requiring a minimum of 30 minutes of time, each 30 days</td>
</tr>
<tr>
<td>99453</td>
<td>Remote monitoring of physiologic parameter(s) (e.g., weight, blood pressure, pulse oximetry, respiratory flow rate), initial; set-up and patient education on use of equipment</td>
</tr>
<tr>
<td>99454</td>
<td>Remote monitoring of physiologic parameter(s) (e.g., weight, blood pressure, pulse oximetry, respiratory flow rate), initial; device(s) supply with daily recording(s) or programmed alert(s) transmission, each 30 days</td>
</tr>
<tr>
<td>99457</td>
<td>Remote physiologic monitoring treatment management services, clinical staff/physician/other qualified health care professional time in a calendar month requiring interactive communication with the patient/caregiver during the month; first 20 minutes</td>
</tr>
<tr>
<td>99458</td>
<td>Remote physiologic monitoring treatment management services, clinical staff/physician/other qualified health care professional time in a calendar month requiring interactive communication with the patient/caregiver during the month; each additional 20 minutes (list separately in addition to code for primary procedure)</td>
</tr>
</tbody>
</table>

CPT code 99453 is reimbursable once per episode of care but cannot be used for monitoring fewer than 16 days during a 30-day billing period.

CPT code 99454 covers the cost associated with leasing a home-use medical device or devices to and for the patient. The interactive communication required for 99457 must be real-time synchronous with two-way audio with a minimum of 20 minutes per month and the patient must have a treatment plan for chronic care management.

Prior to or at the time RPM services are furnished, the patient must give consent to receive the services. Consent may be verbal (written consent is not required) but must be documented in the medical record, along with justification for the use of RPM services.

For additional information regarding minimum duration of service and definition of episode care, refer to the CPT book.

Frequency Limits

The frequency limit for 99453, 99454 and 99091 is one per 30 days, any provider. The frequency limit for 99457 is one per calendar month, any provider. The frequency limit for 99458 is three per interactive communication session.
**Psychiatric Collaborative Care Management Services**

Psychiatric collaborative care management services are reimbursable when billed by the treating physician or other qualified health professional for treatment of a patient’s mental health or substance use disorder.

Prior to commencement of psychiatric collaborative care management services, the patient must give the billing practitioner permission to consult with relevant specialists, which would include conferring with a psychiatric/addiction medicine consultant. Consent may be verbal (written consent is not required) but must be documented in the medical record.

For additional information regarding definitions of episode of care and the care team members, refer to the CPT book.

The billing codes and required elements are listed below.

CPT code 99492 (initial psychiatric collaborative care management, first 70 minutes in the first calendar month of behavioral health care manager activities, in consultation with a psychiatric consultant, and directed by the treating physician or other qualified health care professional) is reimbursable with the following required elements:

- Outreach to and engagement in treatment of a patient directed by the treating physician or other qualified health care professional;
- Initial assessment of the patient, including administration of validated rating scales, with the development of an individualized treatment plan;
- Review by the psychiatric consultant with modifications of the plan if recommended;
- Entering patient in a registry and tracking patient follow-up and progress using the registry, with appropriate documentation, and participation in weekly caseload consultation with the psychiatric consultant; and
- Provision of brief interventions using evidence-based techniques such as behavioral activation, motivational interviewing, and other focused treatment strategies.

CPT code 99493 (subsequent psychiatric collaborative care management, first 60 minutes in a subsequent month of behavioral health care manager activities, in consultation with a psychiatric consultant, and directed by the treating physician or other qualified health care professional) is reimbursable with the following required elements:

- Tracking patient follow-up and progress using the registry, with appropriate documentation
- Participation in weekly caseload consultation with the psychiatric consultant;

Ongoing collaboration with and coordination of the patient’s mental health care with the treating physician or other qualified health care professional and any other treating mental health providers;
• Additional review of progress and recommendations for changes in treatment, as indicated, including medications, based on recommendations provided by the psychiatric consultant;

• Provision of brief interventions using evidence-based techniques such as behavioral activation, motivational interviewing, and other focused treatment strategies;

• Monitoring of patient outcomes using validated rating scales; and

• Relapse prevention planning with patients as they achieve remission of symptoms and/or other treatment goals and are prepared for discharge from active treatment

CPT code 99494 (initial or subsequent psychiatric collaborative care management, each additional 30 minutes in a calendar month of behavioral health care manager activities, in consultation with a psychiatric consultant, and directed by the treating physician or other qualified health care professional) (List separately in addition to code for primary procedure):

The frequency limit for CPT code 99492 and 99493 is one per calendar month. The frequency limit for CPT code 99494 is two per calendar month.

**Note:** CPT codes 99492 and 99493 may not be reimbursed in the same calendar month.

**Depression Screening**

Medi-Cal reimburses screening adults and children ages 12 and older for depression as an outpatient service only. Screening should be implemented with adequate systems in place to ensure accurate diagnosis, effective treatment options including referral to mental health specialists, and appropriate follow-up.

**Billing Codes**

<table>
<thead>
<tr>
<th>HCPCS Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>G8431</td>
<td>Screening for depression is documented as being positive and a following-up plan</td>
</tr>
<tr>
<td>G8510</td>
<td>Screening for depression is documented as negative, a follow-up plan is not required</td>
</tr>
</tbody>
</table>
**Pregnant or Postpartum Individuals**

Providers of prenatal care and postpartum care may submit claims twice per year per pregnant or postpartum individual: once when the individual is pregnant and once when they are postpartum.

The combined total claims for screening pregnant or postpartum recipients using HCPCS codes G8431 and/or G8510 may not exceed two per year, per recipient, by any provider of prenatal or postpartum care. When billing medically necessary medical services during the prenatal or postpartum period, providers must include a pregnancy or postpartum diagnosis code on all claims. Claims submitted without a pregnancy or postpartum diagnosis code may be denied. For additional claim submission instructions, providers should refer to the *Pregnancy: Early Care and Diagnostic Services* and *Pregnancy: Postpartum and Newborn Referral Services* sections in the appropriate Part 2 manual.

**Postpartum Screening at Infant Visits**

Providers of well-child and episodic care for infants may submit claims for postpartum depression screening up to four times during the infant’s first year of life. Bright Futures recommends screening for postpartum depression at the infant’s one-month, two-month, four-month and six-month visits, with referral to the appropriate provider for further care if indicated. When a postpartum depression screening is provided at the infant’s medical visit, the screening must be billed with the infant’s Medi-Cal ID. The only exception to this policy is that the birthing parent’s Medi-Cal ID may be used during the first two months of life if the infant’s Medi-Cal eligibility has not yet been established.

Records for postpartum depression screening billed using the child’s Medi-Cal ID require HIPAA-compliant documentation in the child’s medical record of the screening results and any recommendations/referrals that were given. The American Academy of Pediatrics and the Centers for Medicare & Medicaid Services (CMS) recommend that treatment of postpartum depression include a parenting component. For information about mental health services for Medi-Cal recipients, refer to the *Non-Specialty Mental Health Services: Psychiatric and Psychological Services* section of the appropriate Part 2 provider manual. For more information on resources, providers and patients may visit [Maternal Mental Health](#).

**Recipients Who Are Not Pregnant or Postpartum**

Screening for depression is reimbursable for recipients 12 years of age or older who are not pregnant or postpartum once per year, per recipient, per provider.

**Not Separately Reimbursable**

HCPCS codes G8431 and G8510 may not be billed for the same date of service, for the same recipient, by the same provider.
Screening Tools
Medi-Cal requires the use a validated depression screening tool. Some examples include:

- Patient Health Questionnaire (PHQ-9)
- Edinburgh Postnatal Depression Scale (EPDS)
- Beck Depression Inventory (BDI)
- Geriatric Depression Scale (GDS)

Health Behavior Assessment and Intervention Services
Health behavior assessment and intervention services are reimbursable using CPT codes 96156, 96158, 96159, 96164, 96165, 96167, 96168, 96170 and 96171. For more information refer to the Non-Specialty Mental Health Services: Psychiatric and Psychological Services section of the appropriate Part 2 manual.

Opioid Use Disorder: Emergency Department Treatment
Initiation of medication for the treatment of opioid use disorder, also known as medication for addiction treatment (MAT), in the emergency department setting is reimbursable with HCPCS code G2213 to physicians or other qualified health care professionals with the following required elements:

- Assessment of opioid use disorder provided by a physician or other qualified health care professional
- Initiation of medication for the treatment of opioid use disorder provided by a physician or other qualified health care professional
- Referral to ongoing care for opioid use disorder provided by a physician or other qualified health care professional or provided by other clinical staff at the direction of a physician or other qualified health care professional

Access to supportive services provided by a physician or other qualified health care professional or provided by other clinical staff at the direction of a physician or other qualified health care professional.

Billing Code
HCPCS code G2213 (initiation of medication for the treatment of opioid use disorder in the emergency department setting, including assessment, referral to ongoing care, and arranging access to supportive services [list separately in addition to code for primary procedure]) has a frequency limit of one per day.
Opioid Use Disorder Treatment Services

Outpatient treatment services for opioid use disorder (OUD), which include management, care coordination, psychotherapy and counseling are reimbursable using HCPCS codes G2086, G2087 and G2088. At least one psychotherapy service must be furnished in order to bill for HCPCS codes G2086 thru G2088. Although the descriptions for these codes refer to “office-based treatment,” these services may be delivered via telehealth when they meet Medi-Cal requirements. More information is available in the Medicine: Telehealth section of the appropriate Part 2 Medi-Cal provider manual.

HCPCS codes G2086 thru G2088 are not reimbursable for treatment in state-licensed Opioid Treatment Programs as defined in Health and Safety Code Section 11875.

Billing Codes

The HCPCS billing codes are as follows:

### Opioid Disorder Billing Codes

<table>
<thead>
<tr>
<th>HCPCS Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>G2086</td>
<td>Office-based treatment for opioid use disorder, including care coordination, individual therapy and group therapy and counseling; at least 70 minutes in the first calendar month</td>
</tr>
<tr>
<td>G2087</td>
<td>Office-based treatment for opioid use disorder, including care coordination, individual therapy and group therapy and counseling; at least 60 minutes in a subsequent calendar month</td>
</tr>
<tr>
<td>G2088</td>
<td>Office-based treatment for opioid use disorder, including care coordination, individual therapy and group therapy and counseling; each additional 30 minutes beyond the first 120 minutes (list separately in addition to code for primary procedure)</td>
</tr>
</tbody>
</table>

Frequency Limits

HCPCS codes G2086 and G2087 each have a frequency limit of once per calendar month, per recipient, any provider and G2088 has a frequency limit of two per calendar month, per recipient, any provider. Only one provider can be reimbursed for HCPCS code G2086, G2087 or G2088 per calendar month.
**Smoking and Tobacco Cessation Counseling**

Face-to-face counseling for smoking and tobacco cessation is reimbursable when provided by a physician, physician assistant, nurse practitioner, certified nurse midwife, licensed midwife, licensed clinical social worker, licensed marriage and family therapist, licensed professional clinical counselor, or psychologist. Documentation must be maintained in the patient file that includes total time spent and what was discussed, including cessation techniques, resources and follow-up for each visit. Patients must be offered information about the California Smoker’s Helpline (1-800-NO-BUTTS).

Tobacco cessation counseling is reimbursable in all settings including, but not limited to inpatient, outpatient and emergency department, and there is no yearly frequency limit.

**Smoking and Tobacco Cessation Counseling Billing Codes Table**

<table>
<thead>
<tr>
<th>HCPCS Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>99406</td>
<td>Smoking and tobacco use cessation counseling visit; intermediate, greater</td>
</tr>
<tr>
<td></td>
<td>than 3 minutes up to 10 minutes</td>
</tr>
<tr>
<td>99407</td>
<td>Smoking and tobacco use cessation counseling visit; intensive, greater</td>
</tr>
<tr>
<td></td>
<td>than 10 minutes</td>
</tr>
</tbody>
</table>

The frequency limit for codes 99406 and 99407 is one counseling session per day.
Legend

Symbols used in the document above are explained in the following table.

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>««</td>
<td>This is a change mark symbol. It is used to indicate where on the page the most recent change begins.</td>
</tr>
<tr>
<td>»»</td>
<td>This is a change mark symbol. It is used to indicate where on the page the most recent change ends.</td>
</tr>
<tr>
<td>*</td>
<td>Facility type “14” must be billed in conjunction with admit type “1.”</td>
</tr>
<tr>
<td>º</td>
<td>Specify the appropriate Place of Service and use modifier U2.</td>
</tr>
<tr>
<td>+</td>
<td>There is no required minimum duration for brief counseling.</td>
</tr>
</tbody>
</table>