Main Menu Prompt Options

Provider Telecommunications Network (PTN): 1-800-786-4346, 1-800-541-5555, (916) 636-1950

Please select from the following menu:

- Press or say 1: For claim status
- Press or say 2: For checkwrite
- Press or say 3: For TAR or continuing care status
- Press or say 4: For code information or appeal status
- Press or say 5: For general information

Secondary Menu Prompt Options

Option 4

Please select from the following menu:

- Press or say 1: For code information
- Press or say 2: For appeal status

Option 5

Please select from the following menu:

- Press or say 1: For billing forms
- Press or say 2: For mailing information
- Press or say 3: For provider manuals
«Legend»

«Symbols used in the document above are explained in the following table.»

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Description</th>
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<tr>
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