Form: AEVS Main Menu Prompt Options

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AEVS Main Menu Prompt Options

Automated Eligibility Verification System (AEVS): 1-800-456-2387, 1-800-866-2387

The following options are for all provider types with the exception of: Podiatrist, Acupuncturist, Chiropractor, Occupational Therapist (OT), Psychologist, Speech Pathologist and Audiologist.

Option 3 will receive a different option shown below:

Main Menu Prompt Options

Please select from the following menu:

Press or say 1: For eligibility verification
Press or say 2: For Share of Cost
Press or say 3: «For Medi-Service Reservation.

  For Family PACT transaction services or general information, please visit the Medi-Cal Provider website at www.medi-cal.ca.gov»
Symbols used in the document above are explained in the following table.

<table>
<thead>
<tr>
<th>Symbol</th>
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