

---

## Form: AEVS Main Menu Prompt Options

---

Page updated: August 2020

### **AEVS Main Menu Prompt Options**

Automated Eligibility Verification System (AEVS): 1-800-456-2387, 1-800-866-2387

**The following options are for all provider types with the exception of:** Podiatrist, Acupuncturist, Chiropractor, Occupational Therapist (OT), Psychologist, Speech Pathologist and Audiologist.

Option 3 will receive a different option shown below:

#### **«Main Menu Prompt Options»**

**Please select from the following menu:**

**Press or say 1:** For eligibility verification

**Press or say 2:** For Share of Cost

**Press or say 3:** For state only family planning transactions (FPACT) or for Medi-Service reservation. For general information, please visit us on the Web at [www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)

#### **Secondary Menu Prompt Options**

##### Option 3

**Press or say 1:** To activate an SOFP beneficiary

**Press or say 2:** To recertify a beneficiary

**Press or say 3:** To deactivate

**Press or say 4:** To update or inquire

**Press or say 9:** To return to the main menu

**<<Legend>>**

<<Symbols used in the document above are explained in the following table.>>

<b>Symbol</b>	<b>Description</b>
<<	This is a change mark symbol. It is used to indicate where on the page the most recent change begins.
>>	This is a change mark symbol. It is used to indicate where on the page the most recent change ends.