

TSC Main Menu Prompt Options

Page updated: September 2020

Telephone Service Center (TSC): 1-800-541-5555

Please select from the following menu:	
Press or say 1	For the Automated Eligibility Verification System
Press or say 2	For Provider Telecommunications Network
Press or say 3	For checkwrite
Press or say 4	Every Woman Counts Inquiry System or the Technical Help Desk, including eTAR
Press or say 5	For HAP, Family PACT, CCS, GHPP, Crossover, LTC and other general billing inquiries
Press or say 6	For Provider Enrollment, TAR or Every Woman Counts billing inquiries
Press or say 7	If you are assisting a hearing impaired caller

Secondary Menu Prompt Options

Option 4	
Press or say 1	For Every Woman Counts Inquiry System
Press or say 2	For CMC, POS/Internet, eTAR, LSRS, Pharmacy/CALPOS, CHDP Gateway, HIPAA, Hospital Presumptive Eligibility (HPE) or Presumptive Eligibility for Pregnant Women
Press or say 3	For dates and locations of Medi-Cal provider training seminars

«Secondary Menu Prompt Options (continued)»

Option 5	
Press or say 1	For HAP or Family PACT
Press or say 2	For CCS or GHPP
Press or say 3	For Crossover
Press or say 4	For LTC
Press or say 5	For general billing
Press or say 6	For DRG

Option 6	
Press or say 1	For Provider Enrollment
Press or say 2	For TAR
Press or say 3	For Every Woman Counts billing inquiries, EWC

<<Legend>>

<<Symbols used in the document above are explained in the following table.>>

Symbol	Description
<<	This is a change mark symbol. It is used to indicate where on the page the most recent change begins.
>>	This is a change mark symbol. It is used to indicate where on the page the most recent change ends