Send 837 Claim Attachment Submissions *Electronically*

- Faster processing than faxing or mailing
- Submitted by approved vendors
- Available to all eligible providers

Guidelines for Providers

- Providers must be authorized to bill ASC X12N 837 v.5010 claims.
- Providers must arrange a business agreement with a third-party vendor already approved by Medi-Cal.
- The *CMC Developers, Vendors and Billing Services Directory* is on the Medi-Cal website and it includes a list of approved third-party vendors.
- Providers have a maximum of 30 days from the claim submission date to include supporting attachments.
- For more information about electronic attachments, please review the Billing Instructions section of the *5010 CMC Billing and Technical Manual* on the Medi-Cal website.
- You may call the Telephone Service Center (TSC) at 1-800-541-5555 for additional provider information.

Guidelines for Vendors

- Third-party vendors must be service providers or vendors that offer their services to the general public.
- For additional information, vendors should review the *Medi-Cal Electronic Attachment and Image Specifications* available on the Medi-Cal website.
- Interested vendors should review the specifications prior to entering an agreement with the Fiscal Intermediary (FI) to offer services.
- When third-party vendors are ready to establish a business agreement with the FI, call the TSC at 1-800-541-5555.

Get attached on the website at:
http://www.medi-cal.ca.gov