

Drug Use Review (DUR) Alert: Overutilization (Early Refill)

Description:	The overutilization screen warns the pharmacist of early refills and/or potential abuse situations. This screen identifies a subsequent prescription submitted for the same drug when the beneficiary's medication paid claims history shows that the refill request interval for the drug is less than 75 percent of the previous prescription's days' supply. The overutilization alert is currently active for all drugs.
Alert(s):	ER – Overuse Precaution
Message(s):	Refill is [number of days] days early
Manual Drug Use Review (DUR) Protocol:	Pharmacists performing DUR manually must maintain beneficiary medication records, including dispensing dates. Prior to dispensing any drug, the product must be screened against the existing medication record to identify products with an identical route of administration and identical active ingredients. If the refill request interval for the drug is less than 75 percent of the previous prescription's days' supply, overutilization exists.
References:	Department of Health Care Services (DHCS) Global Medi-Cal DUR Board

Note: Proprietary pharmacy software for prescription processing systems may display DUR alerts in different formats. Examples are provided to acquaint the pharmacist with the standard content of Medi-Cal's DUR messages that may be different from the message displayed on the pharmacist's computer terminal.