

## AEVS Main Menu Prompt Options

**Automated Eligibility Verification System (AEVS): 1-800-456-2387, 1-800-866-2387**

**The following options are for all provider types with the exception of:** Podiatrist, Acupuncturist, Chiropractor, Occupational Therapist (OT), Psychologist, Speech Pathologist and Audiologist. Option 3 will receive a different option shown below:

**Please select from the following menu:**

**Press or say 1**            For eligibility verification

**Press or say 2**            For Share of Cost

**Press or say 3**            For state only family planning transactions (FPACT)

For general information, please visit us on the Web at [www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)

Or

**Press or say 3**            For Medi-Service reservation

For general information, please visit us on the Web at [www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)

## Secondary Menu Prompt Options

### Option 3

**Press or say 1**            To activate an SOFP beneficiary

**Press or say 2**            To recertify a beneficiary

**Press or say 3**            To deactivate

**Press or say 4**            To update or inquire

**Press or say 9**            To return to the main menu