

**Find  
Out  
How!**

## Send **837** Claim Attachment Submissions *Electronically*

- Faster** processing than faxing or mailing
- Submitted by **approved** vendors
- Available to **all** eligible providers

### Guidelines for Providers

- Providers must be authorized to bill ASC X12N 837 v.5010 claims.
- Providers must arrange a business agreement with a third-party vendor already approved by Medi-Cal.
- The *CMC Developers, Vendors and Billing Services Directory* is on the Medi-Cal Web site and it includes a list of approved third-party vendors.
- Providers have a maximum of 30 days from the claim submission date to include supporting attachments.
- For more information about electronic attachments, please review the Billing Instructions section of the *5010 CMC Billing and Technical Manual* on the Medi-Cal website.
- You may call the Telephone Service Center (TSC) at 1-800-541-5555 for additional provider information.

### Guidelines for Vendors

- Third-party vendors must be service providers or vendors that offer their services to the general public.
- For additional information, vendors should review the *Medi-Cal Electronic Attachment and Image Specifications* available on the Medi-Cal Web site.
- Interested vendors should review the specifications prior to entering an agreement with **Xerox State Healthcare, LLC (Xerox)** to offer services.
- When third-party vendors are ready to establish a business agreement with **Xerox**, call the TSC at 1-800-541-5555.

**It's fast  
and it's  
easy!**

Get attached on the Web site at:  
<http://www.medi-cal.ca.gov>