Presumptive Eligibility (PE) for Coronavirus (COVID-19) Application Step-by-Step Guide

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Process Overview for PE for COVID-19

Objective

The purpose of this Presumptive Eligibility (PE) for Coronavirus (COVID-19) Application Step-by-Step Guide is to provide instructions on processing an application for individuals requesting the necessary diagnostic testing, testing-related services, and treatment services, including all medically necessary care for the individual associated with COVID-19.

Introduction

On March 18, 2020, the House Resolution (H.R.) 6201 Families First Coronavirus Response Act, Section 6004, authorized State Medicaid Programs the ability to provide access to coverage for COVID-19 diagnostic testing, testing-related services, and treatment services, including all medically necessary care at no cost to the individual.

As of April 8, 2020, PE for COVID-19 has been implemented. The PE period for this program is date specific. The Qualified Provider (QP) will enroll the individual on the date of application and their PE period will end on the last calendar day of the month in which the 60th day falls from the date of their PE application.

This new PE for COVID-19 will provide 100% Federal Financial Participation (FFP) and will be paid up to the maximum reimbursement fee-for-service (FFS) rate, in the FFS delivery system. This program will be available to individuals with no insurance or currently have private insurance that does not cover COVID-19 diagnostic testing, testing-related services, and treatment services, that do not qualify for any Medi-Cal programs (with the exception of individuals who have not met their Medi-Cal Share of Cost obligation) and are a California resident. This new aid code will provide access to COVID-19 diagnostic testing, testing-related services, and treatment services, including all medically necessary care for COVID-19, such as the associated office, clinic or emergency room visit, without regard to immigration status, income, or resources.
PE for COVID-19 Application Process

Objective

In this section, you will learn the steps to process an application for an individual requesting diagnostic testing, testing-related services, and treatment services, including all medically necessary care associated with COVID-19.

Application Processing

The PE for COVID-19 will utilize existing QPs allowed under California’s existing State Plan in relation to PE programs. When an individual requests diagnostic testing, testing-related services, and treatment services, including all medically necessary care associated with COVID-19, the QP must complete the following steps:

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| Step 1 | The QP will inform the individual requesting COVID-19 diagnostic testing services, testing-related services, and treatment services, including all medically necessary care for COVID-19 to complete the necessary application for the appropriate program in which the specific QP oversees using the existing PE business processes for evaluation.  
  - For Hospital Presumptive Eligibility (HPE), use the HPE Application (DHCS 7022)  
  - For Child Health and Disability Prevention (CHDP) Gateway Program, use the Pre-Enrollment Application (DHCS 4073, rev. 10/13)  
  - Presumptive Eligibility for Pregnant Women (PE4PW), use Presumptive Eligibility for Pregnant Women Program Application (MC 263P)  
  Go to Step 2. |
<p>| Step 2 | Once the application is complete, the QP will process the application using existing PE business processes to evaluate the individual for HPE, PE4PW, or CHDP Gateway eligibility. The QP <strong>must</strong> first evaluate the individual for the HPE, PE4PW, or CHDP Gateway eligibility before moving on to Step 3. |</p>
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| Step 3 | If the individual is eligible for HPE, PE4PW, or CHDP Gateway, the QP will approve the eligibility and continue with existing PE business processes for the specified program. Diagnostic testing, testing-related services, and treatment services, including all medically necessary care for COVID-19 are covered under these programs.  

If the individual is not eligible for HPE, PE4PW, or CHDP Gateway, and if the individual is not enrolled in any other coverage under the Medi-Cal Program, with the exception of a Medi-Cal Program with an uncertified Share of Cost (SOC), the individual will be enrolled into PE for COVID-19.  

Note: If an individual is denied for HPE, PE4PW, or CHDP Gateway because the individual is currently enrolled in a Medi-Cal program, the QP **must** check the Automated Eligibility Verification System (AVES) to confirm if the individual is enrolled in a Medi-Cal Program with or without a SOC. If the individual is enrolled in a Medi-Cal Program with a certified SOC, then no further action is needed. The individual should not be enrolled into PE for COVID-19 since COVID-19 services are covered under the Medi-Cal Program. However, if the individual is enrolled in a Medi-Cal Program with an uncertified SOC, then the QP must continue to enroll the individual into PE for COVID-19.  

Go to Step 4. |
| Step 4 | Since the individual is applying for PE for COVID-19, the QP should **not** inform the individual that they are denied to HPE, PE4PW, or CHDP Gateway. The QP should **not** provide a copy of the denial response message to the individual. The QP should **not** provide the beneficiary ID number to the individual.  

If an individual is not eligible for CHDP Gateway, PE4PW, HPE, or is enrolled in a Medi-Cal Program with an uncertified SOC, the individual will be approved for PE for COVID-19 diagnostic testing, testing-related, treatment services, including all medically necessary care for COVID-19. The QP will re-submit the application again and include the following income and household data to indicate the approval of the PE for COVID-19 application.  

**For CHDP Gateway:**  
- Income: 999,999 annually  
  Note: Do not enter a monthly income amount. This amount should come over to the Department of Health Care Services (DHCS) as 83,333
Step 4 (cont.)

For PE4PW and HPE:

- Income: 99,999 monthly
- Household size: 98

Once the response message is received, it should state the following information:

“You have been granted temporary, limited Medi-Cal coverage effective today under the Presumptive Eligibility for Coronavirus (COVID-19) Diagnostic Testing and Treatment Services Only program. Under this program, diagnostic testing, testing-related services, and treatment services for COVID-19, including the associated office, clinic, or emergency room visit, are covered at no cost. Use this Confirmation Document to get your COVID-19 diagnostic testing, testing-related services, and treatment services including all medically necessary care. Your eligibility will end on the last calendar day of the month in which the 60th day falls from the date of your PE application.”

The QP must Print this message and give it to the beneficiary.

IMPORTANT: Providers are to render the COVID-19 diagnostic testing, testing-related services, and treatment services, including all medically necessary care related to COVID-19, for the individual at the time of the individual’s visit to the office, clinic, or hospital.

Contact Information

Medi-Cal Telephone Service Center: 1-800-541-5555

If there are any questions or concerns, please call the Telephone Service Center (TSC) at 1-800-541-5555. The TSC is available 8 a.m. to 5 p.m., Monday through Friday, except holidays (border providers and out-of-state billers billing for in-state providers, call [916] 636-1200).