Home

System Status

- The System Status page notifies the user of a system-wide or specific provider problem.
- The system status may be checked from any page within the Medi-Cal website by clicking the System Status link in the navigation bar.

Left Column

- Related website addresses are published in the left column.

Featured area

- The featured area of the home page displays frequently visited areas of the website.
- Quickly navigate to popular programs and topics.

NewsFlash tab

- Get the most up-to-date information about Medi-Cal in the *NewsFlash* area.
- Check back frequently.

"Month" Bulletins tab

- The tab name changes on a monthly basis to indicate the month of the most recent bulletins.
- Bulletins provide information on updates and general billing and policy changes related to the Medi-Cal program.

News Archives

- Missed an article? Archived articles are located in the News Archives page.

Right Column

- Medi-Cal events, advertisements and topics of interest are displayed in the right column of the home page.
- Check back frequently to see new additions.

Contact Medi-Cal

- Medi-Cal specific information is located in the light grey area of the footer. The footer displays on all pages of the Medi-Cal website.
- The Contact Medi-Cal page is your resource for support phone numbers and addresses for written correspondence.

Medi-Cal Site Help

- Medi-Cal specific information is located in the light grey area of the footer. The footer displays on all pages of the Medi-Cal website.
- The Medi-Cal Site Help page contains useful information on necessary downloads, plug-ins and system information.

Medi-Cal Site Map

- Medi-Cal specific information is located in the light grey area of the footer. The footer displays on all pages of the Medi-Cal website.
- The Medi-Cal Site Map lists all of the websites main pages and its structure.

DHCS Footer

- Department of Health Care Services (DHCS) website-specific links are located in the blue area of the footer.

- The Back to Top link returns the user to the top of the current page.

- The Contact Us, Site Help and Site Map links will direct the user to the DHCS website.

Transactions

- The Transaction Services page is the point of entry into Medi-Cal's suite of Internet-based transaction services.

- Log in using your Medi-Cal NPI number or submitter ID and your Medi-Cal Provider Identification Number (PIN) or your submitter password.

- A menu of available transactions will be displayed, customized to your provider type.

List of available Transaction Services:

- Automated Provider Services

- Batch Claim Status

- Batch Internet Eligibility

- Medi-Services

- Real Time Internet Eligibility (RTIE)

- Share of Cost (Spend Down)

- ARDS/SCPI Downloads

- BCCTP Enrollment Application

- Cancer Detection Programs

- CCS/GHPP Downloads

- CHDP Gateway Pre-Enrollment Application

- CMC Upload & Inquiry

- COHS Downloads

- County Mental Health

- Electronic Data Interchange (EDI) Services

- Family PACT

- Lab Services Reservation System (LSRS)

- Managed Care/Insurance Carrier Uploads & Downloads

- Medicare Drug Pricing

- NCPDP Response File Downloads

- Online TAR Applications

- Real Time Internet Pharmacy (RTIP)

- SVC Data Uploads

Publications

The Publications area provides all the provider community manuals and the current and archived provider bulletins.

- View and print bulletins and manuals online.

- Bulletins provide information on updates and general billing and policy changes related to the Medi-Cal program.

- Bulletins are posted monthly, with archives available for the previous 12 months.

- Manuals contain billing guidelines, claim form completion instructions, Medi-Cal policy, references and other resources.

- Sign up to receive links to the Medi-Cal news, bulletins and System Status Alerts by email through the Medi-Cal Subscription Service (MCSS).

Education

The Education & Outreach area provides a variety of Medi-Cal support services.

- Provides a link to the Medi-Cal Learning Portal (MLP), where providers can take an online tutorial on a variety of Medi-Cal topics and Transaction Services applications.

- And view and register for upcoming training seminars.

- Lists specific services for providers, including a Lookup Regional Representative tool.

Programs

This area contains overviews, user guides, policies, and billing instructions for the following specialty programs:

- Breast and Cervical Cancer Treatment Program (BCCTP) Update

- Child Health and Disability Prevention (CHDP) Provider Manuals and Bulletins

- Electronic Health Records (HER) Incentive Program

- Every Woman Counts (EWC) Manuals, Forms and Worksheets

- Family PACT

- Managed Care

- Presumptive Eligibility

References

The References page lists an assortment of helpful materials, listings and announcements to facilitate participation in the Medi-Cal program.

List of all Reference topics:

- Beneficiary News

- Billing Tips

- Computer Media Claims (CMC) Submission Instructions

- Contract Drug List

- Drug Use Review (DUR) Main Menu

- Erroneous Payment Correction (EPC) Letters

- FAQs

- Forms

- Fraud and Abuse

- Health Benefits: Exclusions and Reductions

- HIPAA/5010/4010/NCPDP

- Medi-Cal Comment Forum

- Medi-Cal Rates

- Medical Supplies Billing Requirements

- National Correct Coding Initiative (NCCI)

- National Drug Codes (NDC)

- National Provider Identifier (NPI)

- Office of Health Information Technology

- Procedure/Drug Code Limitation List

- Provider Enrollment

- Provider-Preventable Conditions

- Related Sites

- Suspended & Ineligible Provider List

- Technical Publications

- User Guides

Contact Medi-Cal
The Contact page is your resource for contacting Medi-Cal. Phone numbers and postal addresses can be found on this page.

Search Medi-Cal

- Search the entire Medi-Cal website quickly and easily.

- Website search is located at the top right corner of every page.

- Simply type key words of what you are looking for and the results will appear on a new page.

- Search includes bulletins, manuals, forms and user guides. Use it to find anything Medi-Cal publishes.