

Transaction Services

- The Transaction Services page is the point of entry into Medi-Cal's suite of Internet-based transaction services.
- Log in using your Medi-Cal NPI number or submitter ID and your Medi-Cal Provider Identification Number (PIN) or your submitter password.
- A menu of available transactions will be displayed, customized to your provider type.

+ List of available Transaction Services.

- Automated Provider Services
- Batch Claim Status
- Batch Internet Eligibility
- Medi-Services
- Real Time Internet Eligibility (RTIE)
- Share of Cost (Spend Down)
- ARDS Downloads
- BCCTP Enrollment Application
- Cancer Detection Programs
- CCS/GHPP Downloads
- CHDP Gateway Pre-Enrollment Application
- CMC Upload & Inquiry
- COHS Downloads
- County Mental Health
- Electronic Data Interchange (EDI) Services
- Family PACT
- Lab Services Reservation System (LSRS)
- Managed Care/Insurance Carrier Uploads & Downloads
- Medicare Drug Pricing
- NCPDP Response File Downloads
- Online TAR Applications
- Real Time Internet Pharmacy (RTIP)
- SVC Data Uploads

Publications

- View and print bulletins and manuals online.
- Bulletins provide information on updates and general billing and policy changes related to the Medi-Cal program.
- Bulletins are posted monthly, with archives available for the previous 12 months.
- Manuals contain billing guidelines, claim form completion instructions, Medi-Cal policy, references and other resources.

Education

- The Education & Outreach area provides a variety of Medi-Cal support services.
- Take an online tutorial on a variety of Medi-Cal topics and Transaction Services application.
- View and register for upcoming training seminars.
- Get helpful billing tips.

Programs

- This area contains overviews, user guides, policies, and billing instructions for the following specialty programs:
 - Breast and Cervical Cancer Treatment Program (BCCTP) Update
 - Cancer Detection Program: Every Woman Counts (CDP: EWC)
 - Child Health and Disability Prevention (CHDP) Provider Manuals and Bulletins
 - Family PACT
 - Managed Care
 - Presumptive Eligibility

References

- The References page lists an assortment of helpful materials, listings and announcements to facilitate participation in the Medi-Cal program.

+ List of all Reference topics

- Billing Tips
- Computer Media Claims (CMC) Submission Instructions
- Contract Drug List
- Drug Use Review (DUR) Main Menu
- Erroneous Payment Correction (EPC) Letters
- FAQs
- Forms
- Fraud and Abuse
- Health Benefits: Exclusions and Reductions
- HIPAA Update
- Medi-Cal Rates
- Medical Supplies Billing Requirements
- National Drug Codes (NDC)
- National Provider Identifier (NPI)
- Procedure/Drug Code Limitation List
- Provider Enrollment
- Related Sites
- Suspended & Ineligible Provider List
- Technical Publications
- User Guides

Contact Medi-Cal

- The Contact page is your resource for contacting Medi-Cal. Phone numbers and postal addresses can be found on this page.

Search Medi-Cal

- Search the entire Medi-Cal Web site quickly and easily.
- Web site search is located at the top right corner of every page.
- Simply type key words of what you are looking for and the results will appear on a new page.
- Search includes bulletins, manuals, forms and user guides. Use it to find anything Medi-Cal publishes.

Featured

- The featured area of the home page displays frequently visited areas of the Web site.
- Quickly navigate to popular programs and topics.

Newsroom

- Get the most up to date information about Medi-Cal in the Newsroom.
- Check back frequently.

Coming Soon

- Upcoming events, policies, programs and transactions are listed on the Coming Soon tab.

Previous Articles

- Missed an article? Archived articles are located in the Previous Articles page.

Right Column

- Medi-Cal events, advertisements and topics of interest are displayed in the right column of the home page.
- Check back frequently to see new additions.

Left Column

- Related Web site addresses are published in the left column.

System Status

- The System Status page notifies the user of a system-wide or specific provider problem.
- System status may be checked from any page within the Medi-Cal Web site by clicking the System Status link in the navigation bar.

Contact Medi-Cal

- Medi-Cal specific information is located in the light grey area of the footer. The footer displays on all pages of the Medi-Cal Web site.
- The Contact Medi-Cal page is your resource for support phone numbers and addresses for written correspondence.

Medi-Cal Site Help

- Medi-Cal specific information is located in the light grey area of the footer. The footer displays on all pages of the Medi-Cal Web site.
- The Medi-Cal Site Help page contains useful information on necessary downloads, plug-ins, and system information.

Medi-Cal Site Map

- Medi-Cal specific information is located in the light grey area of the footer. The footer displays on all pages of the Medi-Cal Web site.
- The Medi-Cal Site Map lists all of the Web sites main pages and its structure.

DHCS Footer

- Department of Health Care Services (DHCS) Web site specific links are located in the dark grey area of the footer.
- The Back to Top link returns the user to the top of the current page.
- The Contact Us, Site Help and Site Map links will direct the user to the DHCS Web site.