Subject: Resubmission of Erroneously Denied Screening Mammography Claims

Dear Provider:

The Department of Health Care Services (DHCS) identified a claims processing issue affecting screening mammography (bilateral) claims billed with CPT code 77067 (screening mammography, bilateral [2-view study of each breast], including computer-aided detection [CAD] when performed). This issue caused some claims to erroneously deny with Remittance Advice Details (RAD) code 0120: This procedure/service is payable once per year (365 days). The issue affected claims for dates of service from October 1, 2017, through November 26, 2018.

No action is required on your part. The California Medicaid Management Information System (MMIS) Fiscal Intermediary, Conduent State Healthcare, LLC, will resubmit the affected claims. These resubmissions will appear on RAD forms beginning September 5, 2019, with Claim Control Number (CCN) prefix 923455.

If you disagree with any of these resubmissions, you may submit a Claims Inquiry Form (CIF) within six months of the new RAD date or you may submit an Appeal Form within 90 days of the new RAD date. For CIF completion instructions, please refer to the CIF Completion and CIF Special Billing Instructions sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov). For Appeal Form completion instructions, please refer to the Appeal Form Completion section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these resubmissions, please call the California MMIS Fiscal Intermediary Telephone Service Center at 1-800-541-5555, option 5, followed by option 6 or write to the California MMIS Fiscal Intermediary Correspondence Specialist Unit at P.O. Box 13029, Sacramento, CA 95813-4029.

Sincerely,

Tanya E. Schuhmeier

Tanya E. Schuhmeier
Assistant Executive Director/Deputy Program Director, CA-MMIS
Acting Director, Provider Relations
Conduent State Healthcare, LLC, on behalf of California Department of Health Care Services

Reference Number: P51916