



Tanya E. Schuhmeier
Director, Provider Relations
California MMIS

CONDUENT
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June 15, 2017

Subject: Resubmission of Erroneously Denied Split-Billable Claims

Dear Provider:

The Department of Health Care Services (DHCS) identified a claims processing issue affecting split-billable claims with no modifier, billed with the following CPT-4 and HCPCS codes:

77261 – 79999	88268 – 88279	G0417 – G0419	S3620
80000 – 88105	88281 – 89999	G0430 – G0433	S3713
88107 – 88234	C8931 – C8936	G0435 – G0435	
88236 – 88266	G0416	G0461 – G0462	

This issue caused claims to erroneously deny with Remittance Advice Details (RAD) code **0095: This service is not payable due to a procedure, or procedure and modifier, previously reimbursed.** The issue affected claims for dates of service from August 1, 2015, through February 17, 2016.

No action is required on your part. Conduent will resubmit the affected claims. These resubmissions will appear on RAD forms beginning June 15, 2017, with Claim Control Number (CCN) prefix **715655**.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these resubmissions, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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Reference Number: P34527