



Tanya E. Schuhmeier
Director, Provider Relations
California MMIS

Xerox State Healthcare, LLC
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October 28, 2016

Subject: Resubmission of Erroneously Denied Claims for Biologic Implantation Services

Dear Provider:

The Department of Health Care Services (DHCS) identified a claims processing issue affecting certain claims billed for CPT-4 code 15777 (implantation of biologic implant for soft tissue reinforcement) with modifier 51 (multiple procedures). This issue caused claims to erroneously deny with Remittance Advice Details (RAD) code **0090: The combination of procedure code and modifier is not valid on the dates of service billed**. The issue affected claims for dates of service from October 01, 2012, through November 12, 2015.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will resubmit the affected claims. These resubmissions will appear on RAD forms beginning October 27, 2016, with Claim Control Number (CCN) roll number **55 (resubmit)**. The roll number combines the fifth and sixth digits of the CCN.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these resubmissions, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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Reference Number: P30418