



**Tanya E. Schuhmeier**  
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July 7, 2016

**Subject: Retroactive Adjustment of Hospice Claims for LTC Rate Changes**

Dear Provider:

The Department of Health Care Services (DHCS) has updated Long Term Care (LTC) rates, affecting the pricing of hospice claims for revenue code 658 (room and board). For most providers these rates are effective retroactively for dates of service on or after August 1, 2014, but some providers will have claims affected for dates of service as early as September 1, 2011.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will adjust the affected claims. These adjustments will appear on *Remittance Advice Details* (RAD) forms beginning July 14, 2016, with RAD code **0901: EPC Hospice Retro Rate Adjustment**.

If you disagree with any of these adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)). For *Appeal Form* completion instructions please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these adjustments, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

*Tanya E. Schuhmeier*

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