



Tanya E. Schuhmeier
Director, Provider Relations
California MMIS

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June 2, 2016

Subject: Resubmission of Erroneously Recovered CALPOS Pharmacy Claims

Dear Provider:

The Department of Health Care Services (DHCS) identified a claims processing issue that erroneously recovered payment on some California Point of Service Network (CALPOS) pharmacy claims. This issue affected claims for dates of service from June 22, 2012, through May 31, 2014.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will resubmit the affected claims in multiple phases. Phase 1 resubmissions will appear on *Remittance Advice Details* (RAD) forms beginning June 23, 2016, with Claim Control Number (CCN) prefix **615855**.

If you disagree with any of these resubmissions, you may submit an *Appeal Form* within 90 days of the new RAD date. For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov).

If you have questions regarding these resubmissions, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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Reference Number: P21209A