



Tanya E. Schuhmeier
Director, Provider Relations
California MMIS

Xerox State Healthcare, LLC
820 Stillwater Road
West Sacramento, CA 95605

www.xerox.com/govhealthcare

May 9, 2016

Subject: Resubmission of Erroneously Denied EWC Claims

Dear Provider:

The Department of Health Care Services (DHCS) identified a claims processing issue causing Every Woman Counts (EWC) claims billed with CPT-4 codes 77055 or 77506 with history for the same service to erroneously deny with Remittance Advice Details (RAD) code **0095: This service is not payable due to a procedure, or procedure and modifier, previously reimbursed**. This issue affected claims for dates of service from January 27, 2013, through July 20, 2015.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will resubmit the affected claims. These resubmissions will appear on RAD forms beginning May 26, 2016, with Claim Control Number (CCN) roll number **55 (Resubmit)**. The roll number is the 5th and 6th digits of the CCN.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date, or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these resubmissions, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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Reference Number: P32278