



**Tanya E. Schuhmeier**  
Director, Provider Relations  
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May 9, 2016

**Subject: Resubmission of Erroneously Denied Claims for Etonogestrel Implants**

Dear Provider:

The Department of Health Care Services (DHCS) identified a claims processing issue causing some claims for etonogestrel implants billed with HCPCS code J7307 and diagnosis code V25.02 to erroneously deny with Remittance Advice Details (RAD) code **0169: This service is not payable when billed with this diagnosis** or RAD code **9109: This service is not payable for the diagnosis billed**. This issue affected claims for dates of service from October 1, 2015, through January 25, 2016.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will resubmit the affected claims. These resubmissions will appear on RAD forms beginning May 26, 2016, with Claim Control Number (CCN) roll number **55 (Resubmit)**. The roll number is the fifth and sixth digits of the CCN.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these resubmissions, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

*Tanya E. Schuhmeier*

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Reference Number: P32442