



Tanya E. Schuhmeier
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February 23, 2016

Subject: Void and Resubmission of Erroneously Paid Claims for Codes J3487 – X3486

Dear Provider:

The Department of Health Care Services (DHCS) identified a claims processing issue causing some claims billed with HCPCS codes J3487 – X3486 to erroneously pay. This issue affected claims for dates of service from February 01, 2013, through August 24, 2015.

Xerox State Healthcare, LLC (Xerox) will void and resubmit the affected claims. The voids will appear on *Remittance Advice Details* (RAD) forms beginning March 10, 2016, with RAD code **0819: Void and resubmit of claims processed in error**. Corresponding resubmissions will appear on RAD forms beginning March 24, 2016, with Claim Control Number (CCN) roll number **55 (Resubmit)**. The roll number is the fifth and sixth digits of the CCN. Providers will need to submit denied claims to the beneficiary's Managed Care Plan.

The recoveries are authorized under the provisions of *Welfare and Institutions Code* (W&I Code), Sections 14176 and 14177, and *California Code of Regulations* (CCR), Title 22, Section 51458.1(a)(1). In addition, the W&I Code sections authorize DHCS to enter into repayment agreements with providers or offset overpayments against amounts due. If the total warrant amount is not sufficient to offset the recovery, the negative balance will be converted to an accounts receivable transaction and subtracted from future Medi-Cal reimbursements.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these adjustments, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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