



Tanya E. Schuhmeier
Director, Provider Relations
California MMIS

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February 18, 2016

Subject: Resubmission of Denied EWC Claims for Urine Pregnancy Test

Dear Provider:

The Department of Health Care Services (DHCS) identified a claims processing issue causing some Every Woman Counts (EWC) claims for CPT-4 code 81025 (urine pregnancy test, by visual color comparison methods) to erroneously deny with Remittance Advice Details (RAD) code **0033: The recipient is not eligible for the special program billed and/or restricted services billed**. This issue affected claims for dates of service from February 17, 2014, through November 13, 2015.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will resubmit the affected claims. Corresponding resubmissions will appear on RAD forms beginning February 18, 2016, with Claim Control Number (CCN) prefix **603455**.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these resubmissions, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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Reference Number: P31428