



**Tanya E. Schuhmeier**  
Director, Provider Relations  
California MMIS

Xerox State Healthcare, LLC  
820 Stillwater Road  
West Sacramento, CA 95605

[www.xerox.com/govhealthcare](http://www.xerox.com/govhealthcare)

January 18, 2016

**Subject: Resubmission of Erroneously Denied Naloxone HCl Claims**

Dear Provider:

The Department of Health Care Services (DHCS) identified a claims processing issue causing some claims for the physician administered drug version of naloxone hydrochloride (Naloxone HCl) billed with HCPCS code J2310 to be erroneously denied. The issue affected claims for dates of service from July 1, 2013, through September 22, 2015, with Remittance Advice Details (RAD) code **0037: Health Care Plan enrollee, capitated service not billable to Medi-Cal.**

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will resubmit the affected claims. The resubmitted claims will appear on RAD forms beginning January 21, 2016, with Claim Control Number (CCN) prefix **600455**.

If you disagree with any of these adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these adjustments, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

*Tanya E. Schuhmeier*

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Reference Number: P30668