



Tanya E. Schuhmeier
Director, Provider Relations
California MMIS

Xerox State Healthcare, LLC
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www.xerox.com/govhealthcare

January 5, 2016

Subject: Void and Resubmission of Family PACT Medroxyprogesterone Acetate Claims

Dear Provider:

The Department of Health Care Services (DHCS) identified a claims processing issue causing some Family Planning, Access, Care and Treatment (Family PACT) claims for medroxyprogesterone acetate, billed with HCPCS code J1050, to erroneously underpay with a quantity cutback. The issue affected claims for dates of service from September 1, 2013, through February 7, 2014.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will void and resubmit the affected claims. The voids will appear on *Remittance Advice Details* (RAD) forms beginning January 21, 2016, with RAD code **0819: Void and resubmit of claims processed in error**. Corresponding resubmissions will appear on RADs beginning February 4, 2016, with CCN prefix **601955**.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these adjustments, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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Reference Number: P25574