



Tanya E. Schuhmeier
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December 21, 2015

Subject: Adjustment of LTC Claims Due to Retroactive Rate Updates

Dear Provider:

The Department of Health Care Services (DHCS) has updated Long Term Care (LTC) reimbursement rates for Intermediate Care Facilities for the Developmentally Disabled (ICF/DD), Intermediate Care Facilities for the Developmentally Disabled-Habilitative (ICF/DD-H), and Intermediate Care Facilities for the Developmentally Disabled-Nursing (ICF/DD-N). These adjustments are effective retroactively for dates of service on or after August 1, 2014. If a facility had a reimbursement rate increased, the adjustment is positive. If a facility had a reimbursement rate reduced, the adjustment is negative.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will adjust the affected claims for dates of service on or after August 1, 2014, through July 30, 2015, in two phases. The first phase will reprocess payout claims with adjustments appearing on *Remittance Advice Details* (RAD) forms beginning December 17, 2015, with RAD code **0829: LTC retro rate adjustment**.

If you disagree with any of these adjustments, you may submit a Claims Inquiry Form (CIF) within six months of the new RAD date or you may submit an Appeal Form within 90 days of the new RAD date. For CIF completion instructions, please refer to the CIF Completion and CIF Special Billing Instructions sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov). For Appeal Form completion instructions, please refer to the Appeal Form Completion section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these adjustments, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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