



Tanya E. Schuhmeier
Director, Provider Relations
California MMIS

Xerox State Healthcare, LLC
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November 13, 2015

Subject: Retroactive Adjustments Due to Sales Tax Rate Increase

Dear Provider:

The Department of Health Care Services (DHCS) has adjusted claims based on the new sales tax rate for taxable Healthcare Common Procedure Coding System (HCPCS) codes and medical supply codes for services provided in Alameda, Del Norte, Humboldt and Monterey counties, effective retroactively for dates of service beginning April 1, 2015.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will adjust the affected claims. These adjustments will appear on *Remittance Advice Details* (RAD) forms beginning November 12, 2015, with RAD code **0823: Sales tax adjustment**.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these adjustments, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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Reference Number: P29312