



Tanya E. Schuhmeier
Director, Provider Relations
California MMIS

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October 9, 2015

Subject: Adjustment of LTC Claims Due to Retroactive Rate Updates

Dear Provider:

In July 2015, the Department of Health Care Services (DHCS) updated Long Term Care (LTC) rates for various accommodation codes, effective retroactively for dates of service on or after August 1, 2014.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will adjust the affected claims. These adjustments will appear on *Remittance Advice Details* (RAD) forms beginning October 15, 2015, with RAD code **0829: LTC Retro Rate Adjustment**.

If you disagree with any of these adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov). For *Appeal Form* completion instructions please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding this adjustment, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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Reference Number: P29586