



**Tanya E. Schuhmeier**  
Director, Provider Relations  
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[www.xerox.com/govhealthcare](http://www.xerox.com/govhealthcare)

September 14, 2015

**Subject: Adjustment of Claims for HCPCS Code X7722**

Dear Provider:

The Department of Health Care Services (DHCS) identified a claims processing issue causing claims for HCPCS code X7722 to erroneously underpay with a quantity cutback. The issue affected claims for dates of service from August 1, 2013, through October 31, 2013.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will adjust the affected claims. Adjustments will appear on *Remittance Advice Details* (RAD) forms beginning September 24, 2015, with RAD code **0824: Price correction, after erroneous quantity cutback**.

If you disagree with any of these adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these adjustments, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

*Tanya E. Schuhmeier*

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