



Tanya E. Schuhmeier
Director, Provider Relations
California MMIS

Xerox State Healthcare, LLC
820 Stillwater Road
West Sacramento, CA 95605

www.xerox.com/govhealthcare

September 14, 2015

Subject: Adjustment of LARC Claims

Dear Provider:

The Department of Health Care Services (DHCS) has directed Xerox State Healthcare, LLC (Xerox) to adjust long-acting reversible contraceptive (LARC) claims due to an increase in the reimbursement rates, effective retroactively for dates of service on or after July 1, 2014. Rates for CPT-4 codes 11981 (insertion, non-biodegradable drug delivery implant) and 58300 (insertion of intrauterine device [IUD]) were updated on March 23, 2015.

No action is required on your part. Xerox will adjust the affected claims. These adjustments will appear on *Remittance Advice Details* (RAD) forms beginning October 8, 2015, with RAD code **0893: Retroactive rate adjustment**.

If you disagree with any of these adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these adjustments, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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California MMIS
Xerox State Healthcare, LLC

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