



**Tanya E. Schuhmeier**  
Director, Provider Relations  
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September 22, 2015

**Subject: Reprocessing of MSSP Claims for HCPCS Codes Z8550 – Z8603**

Dear Provider:

The Department of Health Care Services (DHCS) identified a claims processing issue causing some Multipurpose Senior Services Program (MSSP) claims for HCPCS codes Z8550 through Z8603 to erroneously reimburse. The issue affected claims for dates of service from April 1, 2014, through January 27, 2015.

Xerox State Healthcare, LLC (Xerox) will void and resubmit the affected claims. The voids will appear on *Remittance Advice Details* (RAD) forms beginning October 2, 2015, with RAD code **0819: Void and resubmit of claims processed in error**. Corresponding resubmissions will appear on RAD forms beginning October 15, 2015.

The recoveries are authorized under the provisions of *Welfare and Institutions Code* (W&I Code), Sections 14176 and 14177, and *California Code of Regulations* (CCR), Title 22, Section 51458.1(a)(1). In addition, the W&I Code sections authorize DHCS to enter into repayment agreements with providers. If the total warrant amount is not sufficient to offset the recovery, the negative balance will be converted to an accounts receivable transaction. Since future Medi-Cal reimbursements are not expected, you will be liable for repayment of the accounts receivable amount.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these resubmissions, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

*Tanya E. Schuhmeier*

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Reference Number: P28815