



**Tanya E. Schuhmeier**  
Director, Provider Relations  
California MMIS

Xerox State Healthcare, LLC  
820 Stillwater Road  
West Sacramento, CA 95605

[www.xerox.com/govhealthcare](http://www.xerox.com/govhealthcare)

July 27, 2015

**Subject: Resubmission of Erroneously Denied Family PACT Claims**

Dear Provider:

The Department of Health Care Services has identified a claims processing issue causing some claims that were billed with UD modifier for the following HCPCS codes: J0561, J0694, J0696, J1050, J3490U5, J3490U6, J7300, J7301, J7302, J7303, J7304, J7307, S4993, S5000 and S5001, to be erroneously denied. The issue affected Family PACT (Planning, Access, Care and Treatment) claims for dates of service from December 30, 2013 through October 20, 2014. The claims were erroneously denied with Remittance Advice Details (RAD) code: **090 The combination of procedure code and modifier is not valid on the dates of service billed.**

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will resubmit the affected claims. These resubmissions will appear on *Remittance Advice Details* (RAD) forms beginning July 30, 2015, with Claim Control Number (CCN) prefix **519755**.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion Appeal Form* completion instructions; please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these resubmissions, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

*Tanya E. Schuhmeier*

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Reference Number: P28087