



**Tanya E. Schuhmeier**  
Director, Provider Relations  
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July 13, 2015

**Subject: Resubmission of Erroneously Denied HCPCS Code J3490U6 Claims**

Dear Provider:

The Department of Health Care Services (DHCS) identified a claims processing issue causing some claims billed for HCPCS code J3490U6, to erroneously deny with Remittance Advice Details (RAD) code **9898: HCPCS Qualifier and NDC (National Drug Code)/UPN (Universal Product Number) is invalid**. The issue affected claims for dates of service from November 1, 2013, through February 23, 2015.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will resubmit the affected claims. These resubmissions will appear on RAD forms beginning July 23, 2015, with Claim Control Number (CCN) prefix **518855**.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion and CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these resubmissions, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

*Tanya E. Schuhmeier*

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Reference Number: P27487