



**Tanya E. Schuhmeier**  
Director, Provider Relations  
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April 27, 2015

**Subject: Resubmission of Erroneously Denied Claims for EWC-Covered Services**

Dear Provider:

The Department of Health Care Services (DHCS) aligned Every Woman Counts (EWC) covered radiology services with the 2014 National Breast and Cervical Cancer Early Detection Program (NBCCEDP) allowable procedures and relevant CPT codes effective retroactively for dates of service on or after July 1, 2014. The system was corrected on October 20, 2014. Prior to this date, claims may have erroneously denied.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) identified the affected claims and will resubmit them for reprocessing. These resubmissions will appear on *Remittance Advice Details* (RAD) forms beginning April 30, 2015, with Claim Control Number (CCN) prefix **509655**.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these resubmissions, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

*Tanya E. Schuhmeier*

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