



**Tanya E. Schuhmeier**  
Director, Provider Relations  
California MMIS

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[www.xerox.com/govhealthcare](http://www.xerox.com/govhealthcare)

July 13, 2015

**Subject: Reprocessing of Erroneously Paid Charpentier Claims**

Dear Provider:

The Department of Health Care Services (DHCS) identified a claims processing issue causing some Charpentier claims to erroneously overpay. The issue affected claims for dates of service from January 1, 2006, through August 30, 2013.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will void and resubmit the erroneously paid claims. The voids will appear on *Remittance Advice Details* (RAD) forms beginning July 23, 2015, with RAD code **0819: Void and resubmit of claims processed in error**. Corresponding resubmissions will appear on RAD forms beginning July 30, 2015, with Claim Control Number (CCN) prefix **519555**.

The recoveries are authorized under the provisions of *Welfare and Institutions Code* (W&I Code), Sections 14176 and 14177, and *California Code of Regulations* (CCR), Title 22, Section 51458.1(a)(1). In addition, the W&I Code sections authorize DHCS to enter into repayment agreements with providers or offset overpayments against amounts due. If the total warrant amount is not sufficient to offset the recovery, the negative balance will be converted to an accounts receivable transaction and subtracted from future Medi-Cal reimbursements.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an appeal within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these resubmissions, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

*Tanya E. Schuhmeier*

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Reference Number: P15928