



Tanya E. Schuhmeier
Director, Provider Relations
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March 26, 2015

Subject: Void and Resubmission of Erroneously Paid Claims for HCPCS Code X7722

Dear Provider:

In September 2012, the Department of Health Care Services (DHCS) published the policy for reimbursement of claims for HCPCS code X7722 (levonorgestrel, 1.5 mg). However, the policy announcement was unclear, which led to many incorrectly billed claims and subsequent erroneous payments. In October 2013, DHCS clarified the policy and directed Xerox State Healthcare, LLC (Xerox) to adjust the erroneously paid claims per provider attestations for the disbursed quantity.

No action is required on your part. Xerox will adjust the affected claims for dates of service on or after September 1, 2012. The voids will appear on *Remittance Advice Details* (RAD) forms beginning April 16, 2015, with RAD code **0819: Void and resubmit of claims processed in error**. Corresponding resubmissions will appear on RAD forms beginning April 30, 2015.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these adjustments, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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