



**Tanya E. Schuhmeier**  
Director, Provider Relations  
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March 25, 2015

**Subject: Resubmission of Erroneously Denied Claims for CPT-4 Codes 88305 and 88307**

Dear Provider:

The Department of Health Care Services (DHCS) identified a claims processing issue causing Every Woman Counts (EWC) claims for CPT-4 codes 88305 and 88307 to erroneously deny with Remittance Advice Details (RAD) code **0169: This service is not payable when billed with this diagnosis**. The issue affected claims for dates of service from December 23, 2013, through December 22, 2014.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will resubmit the affected claims. These resubmissions will appear on RAD forms beginning March 12, 2015.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these adjustments, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

*Tanya E. Schuhmeier*

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Reference Number: P26596