



Tanya E. Schuhmeier
Director, Provider Relations
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March 13, 2015

Subject: Retroactive Rate Adjustment of Hospice Claims for Revenue Code 658

Dear Provider:

The Department of Health Care Services (DHCS) has updated Long Term Care (LTC) rates, affecting the pricing of hospice claims for revenue code 658 (room and board).

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will adjust the affected claims for dates of service on or after August 1, 2010. Adjustments will appear on *Remittance Advice Details* (RAD) forms beginning February 26, 2015, with RAD code **0901: EPC Hospice Retro Rate Adjustment**.

If you disagree with any of these adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these adjustments, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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