



Tanya E. Schuhmeier
Director, Provider Relations
California MMIS

Xerox State Healthcare, LLC
820 Stillwater Road
West Sacramento, CA 95605

www.xerox.com/govhealthcare

March 13, 2015

Subject: Retroactive Rate Adjustment of Mental Health Claims for Revenue Code 169

Dear Provider:

The Department of Health Care Services (DHCS) has updated the reimbursement rates for revenue code 169 (room and board, other) for mental health providers.

No action is required on your part. Xerox State Healthcare, LLC (Xerox), will adjust the affected claims for dates of service on or after August 1, 2013. There will be a positive adjustment for facilities where the rate has increased and a negative adjustment for facilities where the rate decreased. Adjustments will appear on *Remittance Advice Details* (RAD) forms beginning March 12, 2015 (for positive adjustments), and April 2, 2015 (for negative adjustments), with RAD code **0856: Inpatient administrative day retroactive rate adjustment**.

The recoveries are authorized under the provisions of *Welfare and Institutions Code* (W&I Code), Sections 14176 and 14177, and *California Code of Regulations* (CCR), Title 22, Section 51458.1(a)(1). In addition, the W&I Code sections authorize DHCS to enter into repayment agreements with providers or offset overpayments against amounts due. If the total warrant amount is not sufficient to offset the recovery, the negative balance will be converted to an accounts receivable transaction and subtracted from future Medi-Cal reimbursements.

If you disagree with any of these adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these adjustments, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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