



Tanya E. Schuhmeier
Director, Provider Relations
California MMIS

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January 7, 2015

**Subject: Resubmission of Erroneously Denied Claims for CPT-4 Codes
99241 – 99245**

Dear Provider:

The Department of Health Care Services (DHCS) identified a claims processing issue causing claims for CPT-4 codes 99241 – 99245 to erroneously deny with Remittance Advice Details (RAD) code **062: The facility type/Place of Service is not acceptable for this procedure**. The issue affected claims for dates of service from October 31, 2012, through April 22, 2013.

No action is required on your part. Xerox State Healthcare, LLC (Xerox), will resubmit the affected claims. These resubmissions will appear on RAD forms beginning December 18, 2014.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov). For *Appeal Form* completion instructions please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these resubmissions, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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Reference Number: P20182