Tanya E. Schuhmeier
Director, Provider Relations
California MMIS

Xerox State Healthcare, LLC
820 Stillwater Road
West Sacramento, CA 95605

www.xerox.com/govhealthcare

November 12, 2014

Subject: Resubmission of Erroneously Denied Claims for CPT-4 Codes 92132 – 92134

Dear Provider:

The Department of Health Care Services (DHCS) identified a claims processing issue affecting claims for CPT-4 procedure codes 92132 – 92134, billed for dates of service from December 31, 2011, through May 3, 2013. This issue caused claims to erroneously deny with Remittance Advice Details (RAD) code **9068: Submit documentation indicating the procedure performed was unilateral or bilateral**.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will resubmit the affected claims. These resubmissions will appear on RADs beginning October 30, 2014.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 provider manual or on the Medi-Cal website (*www.medi-cal.ca.gov*). For *Appeal Form* completion instructions please refer to the *Appeal Form Completion* section in the appropriate Part 2 provider manual or on the Medi-Cal website.

If you have questions regarding these resubmissions, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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Reference Number: P16441