



Tanya E. Schuhmeier
Director, Provider Relations
California MMIS

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www.xerox.com/govhealthcare

October 22, 2014

Subject: Adjustment of Claims for PAD Codes

Dear Provider:

The Department of Health Care Services (DHCS) updated rates and policy for certain Physician Administered Drugs (PAD) codes to the current Medicare or pharmacy rates in accordance with the *Welfare and Institutions Code* (W&I Code) statute 14105.456, with a retroactive effective date of October 1, 2013. The system was corrected on December 26, 2013.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will adjust the affected claims for dates of service from October 1, 2013, through December 26, 2013. These adjustments will appear on *Remittance Advice Details* (RAD) beginning October 23, 2014 (for positive adjustments), and November 6, 2014 (for negative adjustments), with RAD code **0893: Retroactive rate adjustment**.

If you disagree with any of these adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these adjustments, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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