



**Tanya E. Schuhmeier**  
Director, Provider Relations  
California MMIS

Xerox State Healthcare, LLC  
820 Stillwater Road  
West Sacramento, CA 95605

[www.xerox.com/govhealthcare](http://www.xerox.com/govhealthcare)

October 3, 2014

**Subject: Resubmission of Claims for CPT-4 Codes 99211 and 99212 with Modifier TD (RN)**

Dear Provider:

The Department of Health Care Services (DHCS) expanded the policy for CPT-4 codes 99211 and 99212 with modifier TD (RN) to reimburse retroactively from January 1, 2013. The system was updated on June 16, 2014.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) resubmitted the erroneously denied claims for dates of service on or after January 1, 2013. These resubmissions appeared on *Remittance Advice Details* (RAD) beginning August 21, 2014.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)). For *Appeal Form* completion instructions please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these resubmissions, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

*Tanya E. Schuhmeier*

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Reference Number: P21337