



**Tanya E. Schuhmeier**  
Director, Provider Relations  
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October 1, 2014

**Subject: Resubmission of Claims for HCPCS Codes 95810 and 95811**

Dear Provider:

The Department of Health Care Services (DHCS) identified a claims processing issue for HCPCS codes 95810 and 95811 causing claims to erroneously deny with Remittance Advice Details (RAD) code **0063: The procedure is not consistent with the recipient's age.**

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will resubmit the affected claims for dates of service from September 1, 2011, through September 1, 2013. These resubmissions will appear on RADs beginning October 2, 2014.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)). For *Appeal Form* completion instructions please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these resubmissions, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

*Tanya E. Schuhmeier*

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Reference Number: P19618