



**Tanya E. Schuhmeier**  
Director, Provider Relations  
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August 28, 2014

**Subject: Adjustment of Claims for Retroactive Long Term Care Rate Changes**

Dear Provider:

The Department of Health Care Services (DHCS) updated rates for various Long Term Care (LTC) providers, effective retroactively for dates of service on or after August 1, 2013. These rates are applicable to the following provider categories: Freestanding Nursing Facilities Level-B (FS/NF-B) and Freestanding Adult Subacute Nursing Facilities Level-B (FSSA/NF-B).

No action is required on your part. Xerox State Healthcare, LLC (Xerox), will adjust the affected claims. These adjustments will appear on *Remittance Advice Details* (RAD) beginning August 28, 2014, with RAD code **0829: LTC Retro Rate Adjustment**.

If you disagree with any of these adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these adjustments, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 5.

Sincerely,

*Tanya E. Schuhmeier*

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