



**Tanya E. Schuhmeier**  
Director, Provider Relations  
California MMIS

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August 22, 2014

**Subject: Resubmission of Erroneously Denied Computerized Tomography Scan Claims**

Dear Provider:

The Department of Health Care Services (DHCS) identified a claims processing issue with Computerized Tomography (CT) scan claims for the following CPT-4 codes:

70450 – 70498, 71250 – 71275, 72125 – 72194, 73200 – 73206, 73700 – 73706,  
74150 – 74178 and 75635

These CPT-4 codes may have been erroneously denied with Remittance Advice Details (RAD) codes **075: The necessary documentation was not received.** Or **095: This service is not payable due to a procedure, or procedure and modifier, previously reimbursed.**

The issue affected claims for dates of service from June 1, 2000, through December 4, 2012.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will resubmit the erroneously denied claims. The resubmissions will appear on RADs beginning September 4, 2014.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)). For *Appeal Form* completion instructions please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these resubmissions, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

*Tanya E. Schuhmeier*

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Reference Number: P15533