



Tanya E. Schuhmeier
Director, Provider Relations
California MMIS

Xerox State Healthcare, LLC
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www.xerox.com/govhealthcare

July 22, 2014

Subject: Adjustment of Claims for LTC Rate Changes

Dear Long Term Care (LTC) Provider:

During the period of August 2011 through December 2013, the Department of Health Care Services (DHCS) updated LTC rates for Distinct Part Pediatric Subacute (DP-SA) and Freestanding Pediatric Subacute (FS-SA) facilities, retroactive to various dates as early as August 1, 2011.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) is adjusting the affected claims. Adjustments will appear on *Remittance Advice Details* (RAD) beginning July 17, 2014, with RAD code **0829: LTC retroactive rate adjustment**.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov). For *Appeal Form* completion instructions please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these resubmissions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 5 followed by option 5.

Sincerely,

Tanya E. Schuhmeier

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