



Tanya E. Schuhmeier
Director, Provider Relations
California MMIS

Xerox State Healthcare, LLC
820 Stillwater Road
West Sacramento, CA 95605

www.xerox.com/govhealthcare

July 23, 2014

Subject: Resubmission of EWC Digital Mammography Claims

Dear Provider:

The Department of Health Care Services (DHCS) instructed Xerox State Healthcare, LLC (Xerox) to reprocess Every Woman Counts (EWC) claims that were erroneously denied with Remittance Advice Details (RAD) code **0033: The recipient is not eligible for the special program billed and/or restricted services billed.** This issue affected claims billed with HCPCS codes G0202, G0204 and G0206 for dates of service from January 1, 2014, through February 17, 2014. The system was corrected on February 17, 2014.

No action is required on your part. Xerox will resubmit the erroneously denied claims. These resubmits will be paid, or denied for a valid reason, and will appear on RADs beginning July 31, 2014, with Claim Control Number (CCN) prefix **419555**.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov). For *Appeal Form* completion instructions please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these resubmissions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 5 followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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Reference Number: P18443