



Tanya E. Schuhmeier
Director, Provider Relations
California MMIS

Xerox State Healthcare, LLC
820 Stillwater Road
West Sacramento, CA 95605

www.xerox.com/govhealthcare

July 3, 2014

Subject: Resubmission of Claims for EWC Cancer Detection Program

Dear Provider:

Xerox State Healthcare, LLC (Xerox) has identified an issue that resulted in the erroneous denial of claims billed for ICD-9-CM diagnostic codes 622.11 and 622.12 with Remittance Advice Details (RAD) codes **0169: This service is not payable when billed with this diagnosis** and **9109: This service is not payable for the diagnosis billed**. The system was corrected on December 30, 2013.

No action is required on your part. Xerox will resubmit affected claims with dates of service on or after September 21, 2009. These resubmissions will appear on RADs beginning July 10, 2014, with Claim Control Number (CCN) prefix **417155**.

If you disagree with these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov). For *Appeal Form* completion instructions please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these resubmissions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 6, followed by option 3.

Sincerely,

Tanya E. Schuhmeier

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California MMIS
Xerox State Healthcare, LLC

Reference Number: P18447