



Tanya E. Schuhmeier
Director, Provider Relations
California MMIS

Xerox State Healthcare, LLC
820 Stillwater Road
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www.xerox.com/govhealthcare

July 3, 2014

Subject: Resubmission of Erroneously Paid and/or Denied Claims for HCPCS Code S0265

Dear Provider:

Xerox State Healthcare, LLC (Xerox) has identified an issue that resulted in claims being erroneously paid and/or denied for HCPCS code S0265 (genetic counseling, under physician supervision, each 15 minutes). The system was corrected on May 15, 2013.

No action is required on your part. Xerox will resubmit erroneously denied claims for dates of service from August 1, 2006, through May 15, 2013. These resubmissions will appear on *Remittance Advice Details* (RAD) beginning July 10, 2014, with Claim Control Number (CCN) prefix **417655**.

Xerox will also void and resubmit potential erroneously paid claims for the same dates of service to be reimbursed correctly. These voids will appear on RADs beginning July 17, 2014, with RAD code **0893: Void and resubmit of claims processed in error**. Corresponding resubmissions will appear on RADs beginning July 31, 2014, with CCN prefix **419755**.

If you disagree with these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov). For *Appeal Form* completion instructions please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these resubmissions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 5, followed by option 1.

Sincerely,

Tanya E. Schuhmeier

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Reference Number: P15060