



**Tanya E. Schuhmeier**  
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June 30, 2014

**Subject: Resubmission of Erroneously Denied Claims Inquiry Form Voids**

Dear Provider:

Xerox State Healthcare, LLC (Xerox) has identified a system issue that resulted in the erroneous denial of *Claims Inquiry Forms* (CIF) and internal adjustments submitted to void previous claims. The voids were denied with Remittance Advice Details (RAD) code **0006: The date(s) of service reported on the claim is not within the TAR (Treatment Authorization Request) authorized period.** The issue was corrected on February 18, 2013.

No action is required on your part. Xerox is reprocessing the affected voids for dates of service beginning January 1, 2011. The resubmitted voids will appear on RADs beginning July 10, 2014, with RAD code **0801: State initiated – void retro adjustment.**

If you disagree with these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)).

If you have questions regarding these adjustments, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 5 followed by option 6.

Sincerely,

*Tanya E. Schuhmeier*

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