



**Tanya E. Schuhmeier**  
*Director, Provider Relations*  
California MMIS

*Xerox State Healthcare, LLC*  
820 Stillwater Road  
West Sacramento, CA 95605

[www.xerox.com/govhealthcare](http://www.xerox.com/govhealthcare)

June 24, 2014

**Subject: Resubmission of Erroneously Processed Claims**

Dear Provider:

Due to a system error, claims were erroneously processed on or after September 24, 2012, for procedure codes J7307 (etonogestrel [contraceptive] implant system, including implant and supplies) and 11975 (insertion, implantable contraceptive capsules)/11981 (insertion, non-biodegradable drug delivery implant). The system was corrected on February 25, 2013.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will void the affected claims and resubmit these claims to adjust payment. Voids will appear on *Remittance Advice Details* (RAD) beginning July 3, 2014, with RAD code **0819: Void and resubmit of claims processed in error**. Corresponding resubmissions will appear on RADs beginning July 10, 2014, with Claim Control Number (CCN) prefix **417455**.

If you disagree with these voids/resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)).

If you have questions regarding these adjustments, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 5 followed by option 6.

Sincerely,

*Tanya E. Schuhmeier*

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*Director, Provider Relations*  
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Reference Number: P12955